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# Quick Start Guide

[www.ezvizlife.com](http://www.ezvizlife.com)



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#### About this Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the **ezviz™** website (<http://www.evizlife.com>).

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there will be no personal injury or property loss as a result. You are highly recommended to raise your vigilance and strengthen the safety awareness in the daily life.

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IN THE EVENT OF ANY CONFLICTS BETWEEN THE ABOVE AND THE APPLICABLE LAW, THE LATER PREVAILS.

## Regulatory Information

### FCC Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Note: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or

lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.



#### EU Conformity Statement

This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Radio Equipment Directive 2014/53/EU, the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU.



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: [www.recyclethis.info](http://www.recyclethis.info).



2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: [www.recyclethis.info](http://www.recyclethis.info).

## EC DECLARATION OF CONFORMITY

Hereby, Hangzhou Hikvision Digital Technology Co., Ltd. declares that the radio equipment type [CS-CV240 (B0-21WFR)] is in compliance with Directive 2014/53/EU.

The full text of the EC DECLARATION OF CONFORMITY is available at the following web link:  
<http://www.evizlife.com/declaration-of-conformity>.

## Safety Instruction

CAUTION: THE PRODUCT IS BUILT IN A REPLACEABLE BATTERY. RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

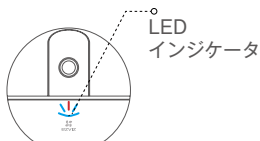
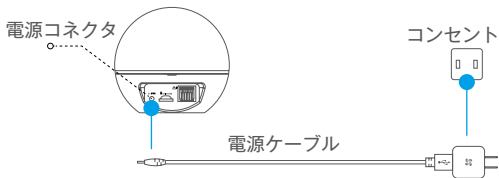
**Due to the product shape and dimension, the name and address of the importer/  
manufacturer are printed on the package.**

**SAVE THIS MANUAL FOR FUTURE REFERENCE**

# 設定

## 1 通電

カメラの電源コネクタに電源ケーブルを差込んでください。  
AC アダプタをコンセントに差込んでください。  
カメラのLED インジケータが赤と青で点滅したら、設定準備が完了しています。



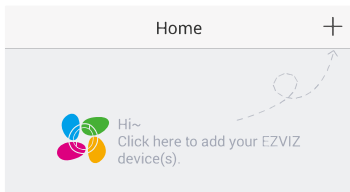
### LED インジケータ

- 青色点滅：ネットワークが正しく接続されています。
- 赤色点灯：カメラが使用できる状態です。  
赤色点滅（遅い）：ネットワーク接続が無効になっています。  
赤色点滅（早い）：MicroSD カードまたはその他エラーが発生しました。
- 青と赤が交互に点滅：カメラが Wi-Fi 設定の準備ができています。

**i** カメラに電源が入ると、カメラ上部が一度上下左右に動きます。

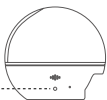
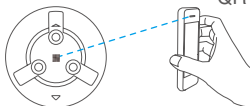
## 2 カメラ設定

1. アプリのインストールとアカウント登録
  - お使いになるスマートフォンをご準備ください。
  - App Store または Google Play (TM) でアプリ「EZVIZ」を検索してインストールしてください。
  - アプリを起動して「新規ユーザー登録」でアカウントを作成してください。
2. カメラ登録
  - 登録したアカウントでログインしてください。
  - アプリトップ画面右上の「+」をタップしてください。QRコード読み込み画面になります。



- カメラ本体底部またはクイックガイドの QR コードを読み込んでください。
- Wi-Fi のパスワードを入力してください。
- タイムゾーンを設定してください。
- 「終了」をタップして完了してください。

QRコード読み込み




リセットボタン.....

- i** ・カメラが Wi-Fi に接続できない場合、リセットボタンを3秒間長押しし、カメラを再起動して2-2の手順からもう一度お試しください。
- ・別の Wi-Fi に接続を切替えたい時は、カメラのリセットボタンを3秒間長押しして、カメラを再起動します。その後 LED インジケータが赤と青に点滅したら、Wi-Fi 接続ができる状態です。

### 3. パスワードを変更する

カメラの底部ラベルに記載されているコードが初期パスワードになります。カメラをアプリに追加したら、セキュリティ強化のため、パスワードを変更してください。画像の暗号化を有効にすると、ライブビューおよび録画再生時にパスワードの入力が必要になります。

- カメラ設定  画面を開いてください。
- 「パスワード変更」をタップしてください。

画像の暗号化



パスワード変更



- 「編集」をタップしてください。
- カメラ底部のラベルに記載されている初期パスワードを入力してください。
- 新しいパスワードを入力してください。  
(6 ~ 12文字の英数字で作成)

#### 4. 角度調整

アプリでカメラのパン・チルト（上下左右首振り機能）を操作することができます。

パン（左右）：0° ~ 340°

チルト（上下）：-10° ~ 80° .

## 設置・SDカードについて(必要な場合)

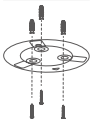
カメラを壁面や天井に取り付けることができます。

- ① ・設置面がカメラ重量の3倍の重さに耐えられる強度があることを確認してください。
- ・設置面は平らで清潔な場所を選択してください。
- 1. microSDカードを使用する場合は、カメラ背面のSDカードスロットに差し込んでください。

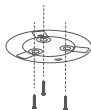


- 2. カメラを設置する場所に取付シールを貼りつけてください。
- 3. 設置面が強固な素材の場合はネジ穴をあけてアンカーを差し込んでください。(木製の場合はアンカーは不要です)
- 4. ネジを使って取付板を固定してください。

強固な壁面  
または天井



木製の壁面  
または天井



- 5. カメラを取付板にはめ込み、15°回転させ固定してください。
- 6. カメラに電源を接続してください。Wi-Fi設定が完了している場合は、自動的にWi-Fi接続されます。



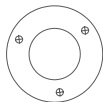
カメラ (x1)



取付板 (x1)



電源ケーブル (x1)



取付シール (x1)



ネジ・アンカー  
セット (x1)



電源アダプタ (x1)

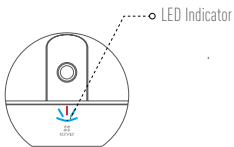
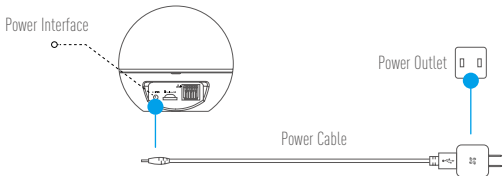


クイックガイド (x1)

## Setup

### Step 1 Power-on

Plug the power cable into the camera, and then plug the power adapter into an outlet as shown in the figure below. The LED indicator will flash red and blue when the camera is ready for setup.



#### LED Indicator Status

- Blue Flicker: The network is properly connected.
- Solid Red: The device is activating.
- Slow Red Flicker: Invalid network connection.
- Fast Red Flicker: MicroSD card or other error occurred.
- Alternating Blue and Red Flicker: Camera is ready for Wi-Fi setup.



Turn on the camera and let it power up. The camera will completely rotate side-to-side and tilt up-and-down once.

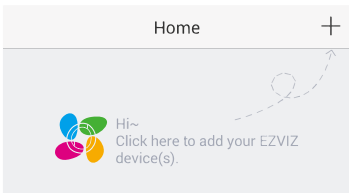
## Step 2 Camera Setup

### 1. Create a user account

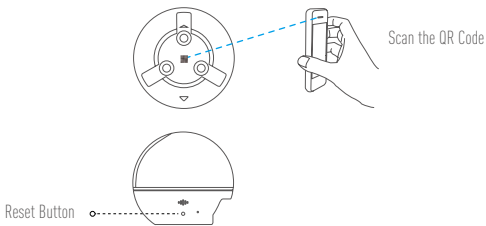
- Connect your mobile phone to Wi-Fi using your 2.4GHz network.
- Search for "EZVIZ" in the App Store or Google Play™.
- Download and install the EZVIZ app.
- Launch the app.
- Create, and register an EZVIZ user account by following the startup wizard.

### 2. Adding a camera to EZVIZ

- Log in to your account using the EZVIZ app.
- Tap "+" on the Home page to go to the Scan QR Code interface.



- Scan the QR Code on the bottom of the camera or the front cover of the Quick Start Guide.
- Enter the password for your Wi-Fi network.
- Select the correct time zone and DST information.
- Tap "Finish" to finish setup.



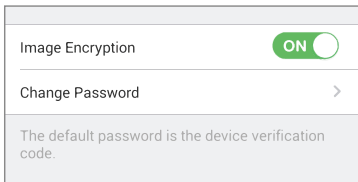
- i** • If the camera fails to connect to your Wi-Fi network, press and hold the RST button for 3s and repeat Step 2.2.
- To select another Wi-Fi network, press and hold the RST button for 3s to reboot the device. When the LED indicator flickers red and blue, you can choose a new Wi-Fi network.

### 3. To Change the Default Password

The camera uses the verification code found on the bottom of the camera as the default password. After adding the camera to your network, you will be required to change the device password to ensure video security. The password is used for Image Encryption, too. If you turn on the Image Encryption, you will be required to input your password when you view live video or playback stored video from the camera.

r- Go to the camera settings screen to change the default password.

- Tap on "Change Password".



- Tap on "Edit".
- Enter the original verification code located on the bottom of the camera.
- Enter the new password. Please use letters and numbers to make a password anywhere from 6 to 12 characters in length.

#### 4. Angle Adjustment

You can adjust the camera via the EZVIZ app to get an optimum angle. The panning angle ranges from 0° to 340°, and the tilting angle ranges from -10° to 80°.

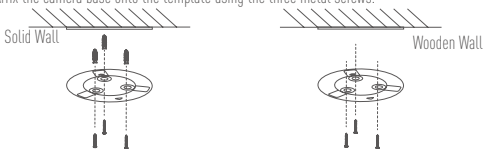
## Wall Mounting (Optional)

The camera can be mounted on the wall or ceiling.

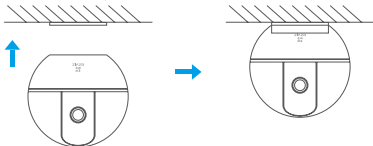
- i** • Make sure the wall is strong enough to withstand three times the camera's weight.
  - The installation surface should be clean and flat.
- (Optional) If you want to install the microSD card, insert the microSD card into the microSD card slot on the rear side of the camera. Otherwise, you can skip this step.



2. Attach the supplied drill template to the place where you want to affix the camera.
3. (Optional) If the wall is solid, drill and insert three expansion screws.
4. Affix the camera base onto the template using the three metal screws.



5. Install the camera on the base, and turn it 15° to secure it.



6. Connect the power cable to the camera. If the camera was previously connected to the Wi-Fi network, it will automatically connect to the same Wi-Fi network.

## Appendix

### Box Content

EN



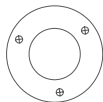
Camera (x1)



Base (x1)



Power Cable (x1)



Drill Template (x1)



Screw Kit (x1)



Power Adapter (x1)

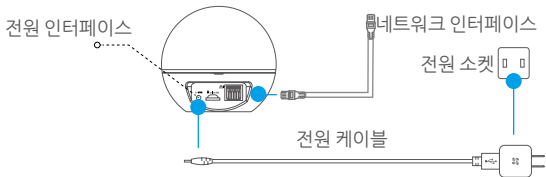


Quick Start Guide (x1)

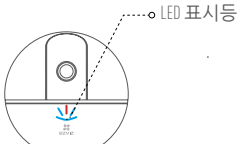
# 설정

## 1 단계 전원 켜기

전원 케이블을 카메라에 연결한 후 아래 그림과 같이 전원 어댑터를 전원 소켓에 꽂습니다. 카메라에 설정할 준비가 되면 LED 표시등이 빨간색과 파란색으로 깜빡입니다.



## LED 표시등 상태



- 파란색 깜빡임 : 네트워크가 원활하게 연결되었습니다.
- 빨간색 켜짐 : 장비가 활성화 중입니다.  
빨간색으로 느리게 깜박임 : 네트워크 연결이 잘못되었습니다.  
빨간색으로 빠르게 깜박임 : MicroSD 카드 또는 기타 장치에 오류가 발생했습니다.
- 파란색과 빨간색이 번갈아가며 깜박임 : 카메라에 Wi-Fi 를 설정할 준비가 되었습니다.

**i** 카메라 를 켜면 전원이 켜집니다. 카메라가 한번 완전히 좌우로 회전한 후 위아래로 움직입니다.

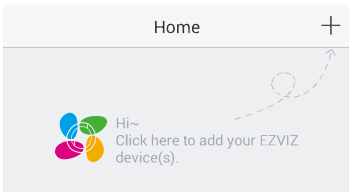
## 2 단계 카메라 설정

### 1. 사용자 계정 생성

- 2.4GHz 네트워크를 사용해 모바일 폰을 Wi-Fi 에 연결합니다 ( 혹은 랜 케이블 로 네트워크에 연결합니다 )
- App Store 또는 Google Play<sup>TM</sup> 에서 "EZVIZ" 를 검색합니다 .
- EZVIZ 앱을 다운로드해 설치합니다 .
- 앱을 실행합니다 .
- 시작 마법사에 따라 EZVIZ 사용자 계정을 생성 및 등록합니다 .

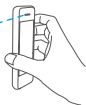
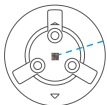
### 2. EZVIZ 에 카메라 추가

- EZVIZ 앱을 사용해 계정에 로그인합니다 .
- 홈 화면에서 "+" 를 탭해 QR 코드 스캔 인터페이스로 이동합니다 .

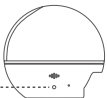


- 카메라 하단 또는 퀵 스타트 가이드 표지에 부착된 QR 코드를 스캔합니다 .
- Wi-Fi 네트워크 비밀번호를 입력합니다 .
- 정확한 표준 시간대와 DST 정보를 선택합니다 .

- 설정을 완료하려면 "Finish( 완료 )" 를 탭합니다 .



QR 코드 스캔



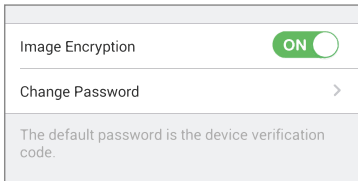
초기화 버튼

- 카메라를 Wi-Fi 네트워크에 연결하지 못한 경우 RST 버튼을 3 초 동안 길게 누른 후 2.2 단계부터 다시 시작하십시오 .
- 다른 Wi-Fi 네트워크를 선택하려면 RST 버튼을 3 초 동안 길게 누른 후 장비를 재부팅하십시오 . LED 표시등이 빨간색과 파란색으로 깜박이면 새로운 Wi-Fi 네트워크를 선택할 수 있습니다 .

### 3. 기본 비밀번호 변경

본 카메라는 카메라 하단에 부착된 기본 비밀번호를 인증 코드로 사용합니다 . 동영상 보안을 철저히 하기 위해 카메라를 네트워크에 연결한 후 장비 비밀번호를 변경해야 합니다 . 해당 비밀번호는 이미지를 암호화할 때도 사용합니다 . Image Encryption( 이미지 암호화)를 사용하도록 설정하면 동영상을 보거나 카메라에 저장된 동영상을 재생하려면 비밀번호를 입력해야 합니다 .

- 카메라 설정 화면으로 이동해 기본 비밀번호를 변경하십시오 .
- "Change Password( 비밀번호 변경 )"을 탭합니다 .



- “Edit( 편집 )”을 탭합니다 .
- 카메라 하단에 부착된 기본 인증 코드를 입력합니다 .
- 신규 비밀번호를 입력합니다 . 문자와 숫자를 사용해 6 자에서 12 자 길이의 비밀번호를 생성합니다 .

#### 4. 각도 조정

EZVIZ 앱을 사용하여 카메라를 조정해 최적의 각도로 맞출 수 있습니다 . 수평 회전 각도 범위는 0° ~340°이며 상하 기울임 각도 범위는 -10° ~80°입니다 .

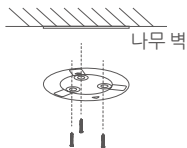
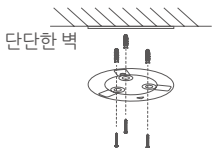
## 벽면 장착 ( 선택 사양 )

본 카메라는 벽면 또는 천장에 설치할 수 있습니다.

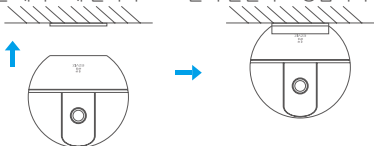
- i** • 카메라 무게의 최소 세 배를 견딜 정도로 벽면이 튼튼하지 확인하십시오.
  - 설치할 표면은 깨끗하고 평평해야 합니다.
1. ( 선택 사양 ) microSD 카드를 설치하려면 microSD 카드를 카메라 뒷면에 있는 microSD 카드 슬롯에 삽입합니다. microSD 카드를 사용하지 않을 경우 이 단계를 생략하십시오.



2. 제공된 드릴 템플릿을 카메라를 설치할 위치에 부착합니다.
3. ( 선택 사양 ) 벽면이 단단한 경우 구멍을 뚫고 확장 나사 세 개를 삽입합니다.
4. 금속 나사 세 개를 사용해 카메라 베이스를 템플릿에 장착하고 조입니다.



5. 카메라를 베이스에 설치하고 15° 돌려 단단히 고정합니다.



KO

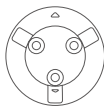
6. 전원 케이블을 카메라에 연결합니다. 이전에 카메라를 Wi-Fi 네트워크에 연결했던 경우 동일한 Wi-Fi 네트워크에 자동 연결됩니다.

## 부록

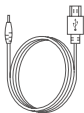
### 박스 내용물



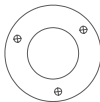
카메라 (x1)



베이스 (x1)



전원 케이블 (x1)



드릴 템플릿 (x1)



나사 세트 (x1)



전원 어댑터 (x1)



퀵 스타트 가이드 (x1)

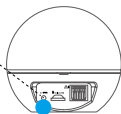
# Cài đặt

## Bước 1 Cấp điện

Cắm cáp nguồn vào camera, sau đó cắm phích bộ đổi điện vào ổ điện như hình minh họa dưới đây. Đèn LED sẽ nhấp nháy rồi chuyển sang màu xanh khi camera đã sẵn sàng để cài đặt.

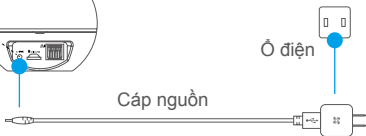
VN

Giắc cắm nguồn

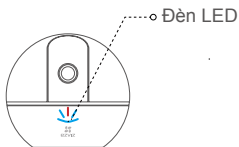


Ổ điện

Cáp nguồn



## Trạng thái đèn LED



- Nhấp xanh: Kết nối mạng tốt.
- Đèn ổn định: Thiết bị đang kích hoạt.  
Nhấp đỏ chậm: Kết nối mạng không hoạt động.  
Nhấp đỏ nhanh: Lỗi thẻ microSD hoặc lỗi khác.
- Nhấp xanh và đỏ luân phiên: Camera đã sẵn sàng để cài đặt Wi-Fi.



Bật camera và đợi thiết bị được cấp điện. Camera sẽ quét hết một lượt từ bên này sang bên kia và từ trên xuống dưới.

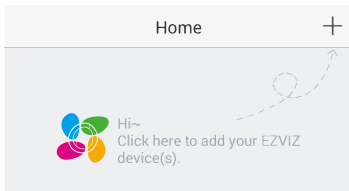
## Bước 2 Cài đặt camera

### 1. Tạo tài khoản người dùng

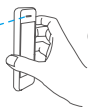
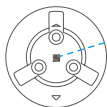
- Kết nối điện thoại di động với Wi-Fi sử dụng mạng 2.4GHz.
- Tìm kiếm "EZVIZ" trong App Store hoặc Google Play (TM).
- Tải xuống và cài đặt ứng dụng EZVIZ.
- Khởi chạy ứng dụng.
- Tạo và đăng ký tài khoản người dùng EZVIZ bằng cách làm theo hướng dẫn khởi động lần đầu.

### 2. Thêm camera vào EZVIZ

- Đăng nhập vào tài khoản của bạn sử dụng ứng dụng EZVIZ.
- Nhấn "+" trên trang chủ để vào giao diện Quét mã QR.

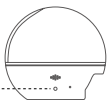


- Quét mã QR ở dưới đáy camera hoặc bia trước của Hướng dẫn Sử dụng Nhanh.
- Nhập mật khẩu mạng Wi-Fi của bạn.
- Chọn múi giờ chính xác và thông tin DST.
- Nhấn Finnish (Hoàn tất) để hoàn tất cài đặt.



Quét mã QR

VN



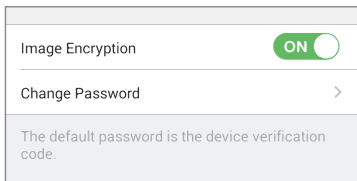
Nút đặt lại

- i** • Nếu camera không kết nối được với mạng Wi-Fi, hãy ấn giữ nút RST trong 3 giây và lặp lại Bước 2.2.
- Để chọn một mạng Wi-Fi khác, hãy ấn giữ nút RST trong 3 giây để khởi động lại thiết bị. Khi đèn LED nhấp đỏ và chuyển sang xanh, bạn có thể chọn một mạng Wi-Fi mới.

### 3. Đổi mật khẩu mặc định

Camera sử dụng mã xác thực được tìm thấy dưới đáy camera làm mật khẩu mặc định. Sau khi thêm camera vào mạng, bạn sẽ được yêu cầu đổi mật khẩu thiết bị để bảo mật video. Mật khẩu này cũng được sử dụng để Mã hóa hình ảnh. Nếu bạn bật chế độ Mã hóa hình ảnh, bạn sẽ được yêu cầu nhập mật khẩu mỗi khi bạn xem video trực tiếp hoặc phát lại video được lưu trữ trên camera.

- Hãy vào màn hình cài đặt camera để đổi mật khẩu mặc định.
- Nhấn Change Password (Đổi mật khẩu).



- Nhấn Edit (Chỉnh sửa).
- Nhập mã xác thực ban đầu được tìm thấy ở dưới đáy của camera.
- Nhập mật khẩu mới. Hãy sử dụng các chữ cái và số để tạo mật khẩu bất kỳ có độ dài từ 6 đến 12 ký tự.

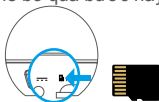
#### 4. Điều chỉnh góc

Bạn có thể điều chỉnh camera thông qua ứng dụng EZVIZ để đạt được góc tối ưu. Góc quét ngang từ 0° đến 340°, và góc quét đứng từ -10° đến 80°.

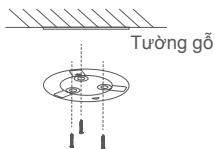
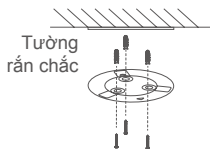
## Gắn lên tường (tùy chọn)

Camera có thể được gắn lên tường hoặc trần.

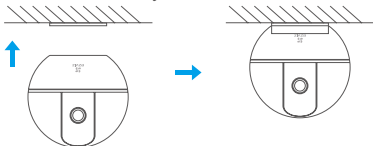
- i** • Hãy đảm bảo rằng tường đủ chắc chắn để chịu được ba lần trọng lượng của camera.
  - Bề mặt lắp đặt phải sạch sẽ và bằng phẳng.
1. (Tùy chọn) Nếu bạn muốn lắp thẻ microSD, hãy lắp thẻ microSD vào khe lắp thẻ microSD phía sau camera. Nếu không, bạn có thể bỏ qua bước này.



2. Hãy gắn dưỡng khoan được cung cấp đồng bộ vào vị trí bạn muốn gắn camera.
3. (Tùy chọn) Nếu tường chắc chắn, hãy khoan và đóng ba con nở.
4. Gắn đế camera lên dưỡng sử dụng ba vít kim loại.



5. Lắp camera lên đế, và xoay 15° để cố định nó.



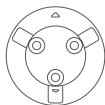
6. Nối cáp nguồn với camera. Nếu camera trước đó đã được kết nối với mạng Wi-Fi, nó sẽ tự động kết nối với mạng Wi-Fi này.

## Phụ lục

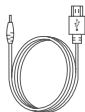
### Đồng bộ



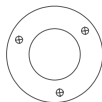
Camera (x1)



Đế (x1)



Cáp nguồn (x1)



Dưỡng khoan (x1)



Bộ vít nở (x1)



Bộ nhấn điện (x1)

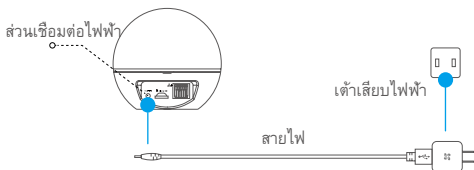


Hướng dẫn Sử dụng Nhanh (x1)

## การติดตั้ง

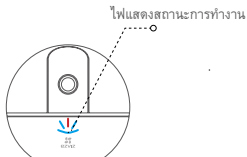
### ขั้นตอนที่ 1 เปิดเครื่อง

เสียบสายไฟเข้ากับกล่องและเสียบอะแดปเตอร์เข้ากับเต้าเสียบดังแสดงในรูปด้านล่าง  
ไฟแสดงสถานะการทำงานจะพริบเป็นแสงสีแดงและสีน้ำเงินเมื่อกล่องพร้อมสำหรับการติดตั้ง



### สถานะของไฟแสดงสถานะการทำงาน

- แสงกะพริบสีน้ำเงิน:  
เครือข่ายมีการเชื่อมต่ออย่างถูกต้อง
- แสงนิ่งสีแดง: อุปกรณ์กำลังเปิดใช้งาน  
การกะพริบช้า ๆ ของแสงสีแดง:  
การเชื่อมต่อเครือข่ายไม่ถูกต้อง  
การกะพริบเร็ว ๆ ของแสงสีแดง:  
เกิดข้อผิดพลาดจากการ์ด MicroSD  
หรือข้อผิดพลาดอื่น ๆ
- แสงสีน้ำเงินและแสงสีแดงสลับกันกะพริบ:  
กล่องพร้อมสำหรับการติดตั้ง Wi-Fi



**i** เปิดสวิตช์ไฟของ กล่อง และปล่อยให้เครื่องติด  
กล่องจะหมุนอย่างเต็มที่จากด้านหนึ่งไปยังอีกด้านหนึ่งและเอียงขึ้นและลงหนึ่งครั้ง

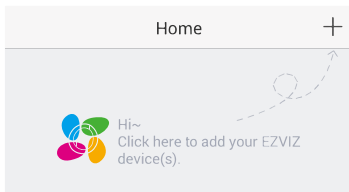
## ขั้นตอนที่ 2 การติดตั้งกล้อง

### 1. สร้างบัญชีผู้ใช้

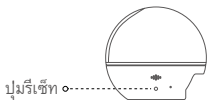
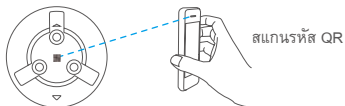
- เชื่อมต่อโทรศัพท์มือถือของคุณเข้ากับ Wifi โดยใช้เครือข่าย 2.4GHz ของคุณ
- ค้นหา "EZVIZ" ใน App Store หรือ Google Play <sup>(TM)</sup>
- ดาวน์โหลดและติดตั้งแอป EZVIZ
- เปิดใช้งานแอป
- สร้างและลงทะเบียนบัญชีผู้ใช้ EZVIZ โดยทำตามตัวช่วยในการเริ่มต้น

### 2. เพิ่มกล้องเข้าใน EZVIZ

- เข้าสู่ระบบบัญชีของคุณโดยใช้แอป EZVIZ
- แตะ "+" ในหน้าแรกเพื่อไปยังส่วนเชื่อมต่อสำหรับสแกนรหัส QR



- สแกนรหัส QR ที่ด้านล่างของกล้องหรือส่วนหน้าของคู่มือการเริ่มต้นอย่างรวดเร็ว
- ใส่รหัสผ่านสำหรับเครือข่าย Wi-Fi ของคุณ
- เลือกโซนเวลาที่ถูกต้องและข้อมูล DST
- แตะ "Finish (เสร็จสิ้น)" เพื่อเสร็จสิ้นการติดตั้ง



- i** • หากกล้องไม่สามารถเชื่อมต่อกับเครือข่าย Wi-Fi ของคุณได้ ให้กดปุ่มรีเซ็ต ค้างไว้เป็นเวลา 3 วินาทีและทำซ้ำขั้นตอนที่ 2.2
- หากต้องการเลือกเครือข่าย Wi-Fi อื่นๆ ให้กดปุ่ม รีเซ็ต ค้างไว้เป็นเวลา 3 วินาทีเพื่อรีบูตอุปกรณ์ เมื่อไฟแสดงสถานะการทำงานกระพริบเป็นแสงสีแดงและแสงสีฟ้า คุณจะสามารเลือกเครือข่าย Wi-Fi เครือข่ายใหม่ได้

### 3. หากต้องการเปลี่ยนรหัสผ่านเริ่มต้น

กล้องใช้รหัสยืนยันที่อยู่ด้านล่างของกล้องเป็นรหัสผ่านเริ่มต้น

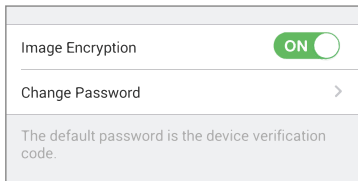
หลังจากเพิ่มกล้องเข้าในเครือข่ายของคุณแล้ว คุณจะต้องเปลี่ยนรหัสผ่านของอุปกรณ์ เพื่อให้แน่ใจเรื่องการรักษาความปลอดภัยสำหรับวิดีโอ นอกจากนี้รหัสผ่านยังถูกนำมา

ใช้สำหรับการเข้ารหัสภาพอีกด้วย หากคุณเปิด Image Encryption (การเข้ารหัสภาพ)

คุณจะต้องใส่รหัสผ่านของคุณเมื่อคุณดูวิดีโอแบบถ่ายทอดสดหรือเล่นวิดีโอที่ถูกจัดเก็บไว้จากกล้อง

- ไปที่หน้าจอการตั้งค่ากล้องเพื่อเปลี่ยนรหัสผ่านเริ่มต้น

- และที่ "Change Password (เปลี่ยนรหัสผ่าน)"



- แตะที่ "Edit (แก้ไข)"
- ป้อนรหัสยืนยันเริ่มต้นที่อยู่ด้านล่างของตัวกล้อง
- ป้อนรหัสผ่านใหม่ กรุณาใช้ตัวอักษรและตัวเลขเพื่อสร้างรหัสผ่านที่มีความยาวใด ๆ ตั้งแต่ 6 ถึง 12 ตัวอักษร

#### 4. การปรับมุม

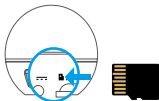
คุณสามารถปรับกล้องผ่านแอป EZVIZ เพื่อให้ได้มุมที่เหมาะสม มุมหมุนมีช่วงตั้งแต่ 0° ถึง 340° และมุมส่ายมีช่วงตั้งแต่ -10° ถึง 80°

## การติดตั้งบนผนัง (ทางเลือก)

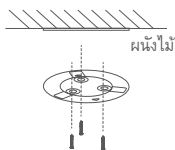
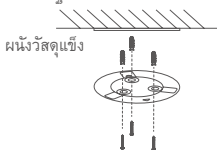
กล่องสามารถติดตั้งได้ทั้งบนผนังหรือเพดาน

- i** ตรวจสอบให้แน่ใจว่าผนังมีความแข็งแรงเพียงพอที่จะรับน้ำหนักได้ถึงสามเท่าของตัวกล่อง
- พื้นผิวสำหรับการติดตั้งจะต้องสะอาดและเรียบ

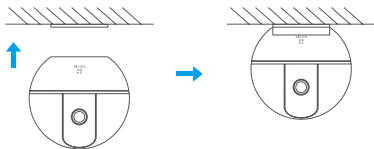
- (ทางเลือก) หากคุณต้องการติดตั้งการ์ด microSD ให้ใส่การ์ด microSD เข้าในช่องเสียบการ์ด microSD ที่ด้านหลังของกล่อง หรือไม่เช่นนั้นคุณสามารถข้ามขั้นตอนนี้ได้



- แนบแผ่นแบบสำหรับเจาะที่จัดไว้ให้เข้ากับตำแหน่งที่คุณต้องการจะติดกล่อง
- (ทางเลือก) หากผนังเป็นวัสดุแข็ง ให้เจาะและใส่สกรูทุกสามตัว
- ติดตั้งกล่องเข้ากับแผ่นแบบโดยใช้สกรูโลหะสามตัว



5. ติดตั้งกล่องเข้ากับฐานและหมุนกล่อง 15° องศาเพื่อยึดให้แน่น



THAI

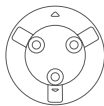
6. เชื่อมต่อสายไฟเข้ากับกล่อง หากกล่องเคยเชื่อมต่อกับเครือข่าย Wi-Fi มาแล้วก่อนหน้านี้ กล่องก็จะเชื่อมต่อกับเครือข่าย Wi-Fi โดยอัตโนมัติ

## ภาคผนวก

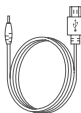
### เนื้อหาในกล่อง



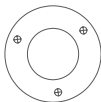
กล่อง (x1)



ฐาน (x1)



สายไฟ (x1)



แผ่นแบบสำหรับเจาะ (x1)



ชุดสกรู (x1)



อะแดปเตอร์จ่ายไฟ (x1)

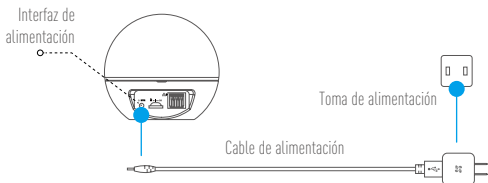


คู่มือการเริ่มต้นอย่างรวดเร็ว (x1)

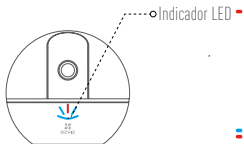
# Configuración

## Paso 1 Encendido

Conecte el cable de alimentación a la cámara y después enchufe el adaptador de corriente a una toma como se muestra en la siguiente figura. Cuando la cámara esté preparada para la configuración, el indicador LED se iluminará en rojo y azul.



## Indicador de estado LED



- Luz azul: La red está conectada correctamente.
- Luz roja fija: El dispositivo se está activando.  
Parpadeo rojo lento: Error de conexión en la red.  
Parpadeo rojo rápido: Se ha producido un error en la tarjeta MicroSD o cualquier otro error.
- Luz intermitente azul y roja: La cámara está preparada para la configuración Wi-Fi.

**i** Encienda el Cámara y espere a que arranque. La cámara girará completamente de lado a lado y se inclinará hacia arriba y abajo una vez.

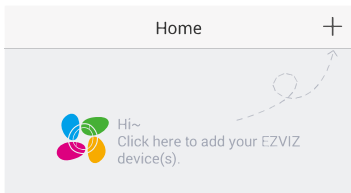
## Paso 2 Configuración de la cámara

### 1. Cree una cuenta de usuario

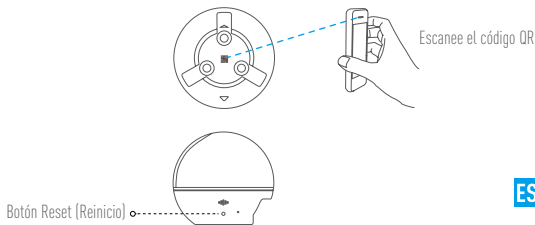
- Conecte el teléfono móvil a una red Wi-Fi usando su red de 2.4 GHz.
- Busque "EZVIZ" en el App Store o Google Play <sup>(TM)</sup>.
- Descargue e instale la aplicación EZVIZ.
- Abra la aplicación.
- Cree y registre una cuenta de usuario de EZVIZ siguiendo las instrucciones del asistente de inicio.

### 2. Agregar una cámara a EZVIZ

- Inicie sesión en su cuenta con la aplicación EZVIZ.
- Toque el signo "+" de la página de Inicio y vaya a la interfaz para Escanear el código QR.



- Escanee el código QR situado en la parte inferior de la cámara o en la portada de la Guía de inicio rápido.
- Introduzca la contraseña de su red Wi-Fi.
- Seleccione la zona horaria correcta y la información DST.
- Toque "Finish" (Finalizar) para finalizar la configuración.

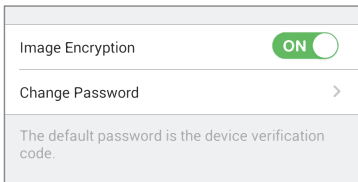


- i** • Si la cámara no se conecta a su red Wi-Fi, mantenga pulsado el botón RST durante 3 s y repita el paso 2.2.
- Para seleccionar otra red Wi-Fi, mantenga pulsado el botón RST durante 3 s y reinicie el dispositivo. Cuando el indicador LED emita un parpadeo rojo y azul, podrá seleccionar una red Wi-Fi nueva.

### 3. Para cambiar la contraseña predefinida

La cámara usa el código de verificación que figura en la parte inferior de la misma como contraseña predefinida. Una vez agregada la cámara a su red, se le solicitará que cambie la contraseña del dispositivo para garantizar la seguridad del vídeo. La contraseña también se usa para el cifrado de imagen. Si activa el cifrado de imagen, deberá introducir la contraseña cuando vea vídeos en directo o reproduzca vídeos almacenados desde la cámara.

- Vaya a los ajustes de la cámara para cambiar la contraseña predefinida.
- Toque "Change Password" (Cambiar contraseña).



- Toque "Edit" (Editar).
- Introduzca el código de verificación original situado en la parte inferior de la cámara.
- Introduzca la contraseña nueva. Cree una combinación alfanumérica para definir una contraseña con una longitud de 6 a 12 caracteres.

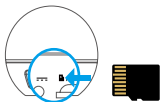
#### 4. Ajuste de ángulo

Puede ajustar la cámara con la aplicación EZVIZ para encontrar el ángulo adecuado. El ángulo de panorámica va de 0° a 340°, y el ángulo de inclinación de -10° a 80°.

## Montaje en pared (opcional)

La cámara puede montarse en la pared o en el techo.

- i** • Asegúrese de que la pared tenga suficiente solidez para soportar tres veces el peso de la cámara.
  - La superficie de montaje debe ser lisa y estar limpia.
1. (Opcional) Si desea instalar la tarjeta microSD, inserte la tarjeta microSD en la ranura de la tarjeta microSD situada en la parte trasera de la cámara. En caso contrario, puede omitir este paso.



ES

2. Coloque la plantilla de perforación que se suministra en la superficie donde quiera fijar la cámara.
3. (Opcional) Si la pared es dura, haga un agujero e inserte tres tacos de expansión.
4. Coloque la base de la cámara en la plantilla con los tres tornillos metálicos.

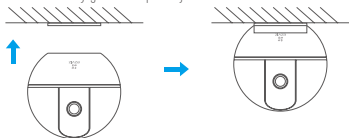
Pared dura



Pared de madera



5. Monte la cámara en la base y gírela 15° para fijarla.



6. Conecte el cable de alimentación a la cámara. Si la cámara se ha conectado previamente a la red Wi-Fi, se conectará automáticamente a la misma red Wi-Fi.

## Anexo

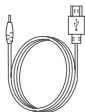
### Contenido de la caja



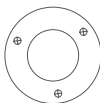
Cámara (x1)



Base (x1)



Cable de alimentación (x1)



Plantilla de perforación (x1)



Juego de tornillos (x1)



Adaptador de corriente (x1)

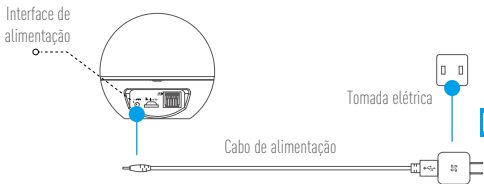


Guía de inicio rápido (x1)

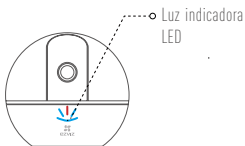
## Configuração

### Passo 1 Ligar

Ligue o cabo de alimentação à câmara e de seguida ligue o adaptador de alimentação à saída, conforme indicado na figura abaixo. O indicador LED irá piscar a luz vermelha e azul quando a câmara estiver pronta para a configuração.



### Estado da luz indicadora LED



- Piscar a cor azul: A rede está ligada normalmente.
- Luz vermelha: O dispositivo está a ativar.  
A piscar vermelho lento: Ligação à rede inválida.  
A piscar vermelho rápido: Ocorreu um erro com o cartão microSD ou outro.
- Piscar alternado a cor azul e vermelha: A câmara está pronta para a configuração da rede Wi-Fi.

**i** Ligue o Câmera e permita que este conclua o arranque. A câmara irá girar completamente de um lado ao outro, e irá inclinar-se para cima e para baixo uma vez.

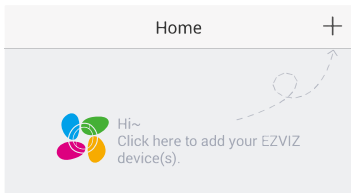
## Passo 2 Configuração da câmara

### 1. Criar uma conta de utilizador

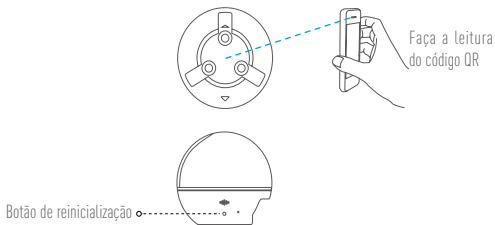
- Ligue o seu telemóvel a uma rede Wi-Fi usando a sua rede de 2.4 GHz.
- Pesquise "EZVIZ" na App Store ou Google Play <sup>TM</sup>.
- Transfira e instale a app EZVIZ.
- Inicie a app.
- Crie e registe uma conta de utilizador EZVIZ seguindo o assistente de arranque.

### 2. Adicionar uma câmara ao EZVIZ

- Inicie sessão na sua conta usando a app EZVIZ.
- Toque em "+" na página inicial para ir para a interface de Leitura do Código QR.



- Faça a leitura do Código QR na parte inferior da câmara ou na capa do Guia de iniciação rápida.
- Insira a palavra-passe da sua rede Wi-Fi.
- Selecione o fuso horário correto e a informação sobre DST.
- Toque em "Finish" (Concluir) para concluir a configuração.

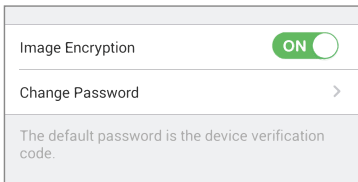
**PT**

- i** • Se a câmara não conseguir ligar à sua rede Wi-Fi, prima e mantenha premido o botão RST durante 3 seg. e repita o Passo 2.2.
- Para seleccionar outra rede Wi-Fi, prima e mantenha premido o botão RST durante 3 seg. para reiniciar o dispositivo. Quando o indicador LED piscar a cor vermelha e azul poderá escolher uma nova rede Wi-Fi.

### 3. Alterar a palavra-passe predefinida

A câmara usa um código de verificação situado na parte inferior da câmara como palavra-passe predefinida. Depois de adicionar a câmara à sua rede, ser-lhe-á solicitado que altere a palavra-passe do dispositivo a fim de garantir a segurança dos vídeos. A palavra-passe também é utilizada para a Encriptação de imagem. Se ligar a função Image Encryption (Encriptação de imagem), ser-lhe-á pedido que insira a sua palavra-passe quando visualiza vídeo ao vivo ou vídeos de reprodução armazenados por parte da câmara.

- Vá para o ecrã de definições da câmara para alterar a palavra-passe predefinida.
- Toque em "Change Password" (Alterar palavra-passe).



- Toque em "Edit" (Editar).
- Insira o código de verificação original situado na parte inferior da câmara.
- Insira a palavra-passe nova. Para criar a palavra-passe use letras e números (com uma extensão entre 6 e 12 caracteres).

#### 4. Ajuste de ângulo

Podemos ajustar a câmara através da app EZVIZ para conseguir um ângulo ótimo. O ângulo de deslocamento panorâmico vai de 0° a 340°, e o ângulo de inclinação vai de -10° a 80°.

## Montagem em parede (Opcional)

A câmara pode ser montada na parede ou no teto.

-  Certifique-se de que a parede é suficientemente forte para suportar três vezes o peso da câmara.
- A superfície de instalação deve estar limpa e ser lisa.

- (Opcional) Se deseja instalar o cartão microSD, insira o mesmo na ranhura para cartões microSD no lado inferior da câmara. Caso contrário poderá ignorar este passo.

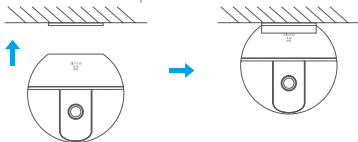


- Fixe o modelo de perfuração fornecido no local onde deseja instalar a câmara.
- (Opcional) Se a parede for sólida, perfure e insira três parafusos de expansão.
- Fixe a base da câmara no modelo usando os três parafusos metálicos.

PT



- Instale a câmara na base e vire-a 15° para a fixar.



- Ligue o cabo de alimentação à câmara. Se a câmara tiver sido ligada a uma rede Wi-Fi anteriormente, esta irá ligar-se automaticamente à mesma rede Wi-Fi.

## Apêndice

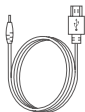
### Conteúdo da caixa



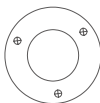
Câmara (x 1)



Base (x 1)



Cabo de alimentação (x 1)



Modelo de perfuração (x 1)



Kit de parafusos (x 1)



Adaptador de energia (x 1)

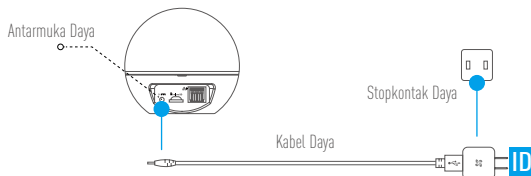


Guia de iniciação rápida (x 1)

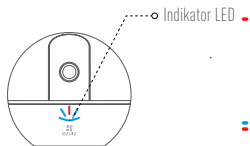
## Pengaturan

### Langkah 1 Nyalakan daya

Pasang kabel daya ke kamera, lalu colokkan adaptor daya ke stopkontak seperti yang diperlihatkan dalam gambar di bawah ini. Indikator LED akan berkedip merah dan biru saat kamera sudah siap untuk pengaturan.



### Status Indikator LED



- Berkedip Biru: Jaringan sudah tersambung dengan benar.
- Merah Pekat: Perangkat sedang diaktifkan.
- Berkedip Merah Lambat: Koneksi jaringan tidak valid.
- Berkedip Merah Cepat: Kesalahan kartu MicroSD atau kesalahan lain terjadi.
- Berkedip Biru dan Merah Bergantian: Kamera siap untuk pengaturan Wi-Fi.

**i** Nyalakan Kamera dan biarkan menyala. Kamera akan berputar sepenuhnya dari satu sisi ke sisi lainnya serta naik dan turun satu kali.

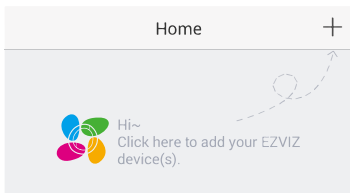
## Langkah 2 Pengaturan Kamera

### 1. Buat akun pengguna

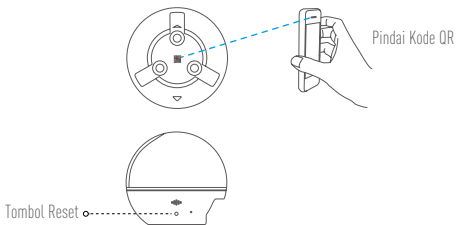
- Sambungkan ponsel Anda ke Wi-Fi menggunakan jaringan 2.4GHz.
- Cari "EZVIZ" di App Store atau Google Play <sup>TM</sup>.
- Unduh dan pasang aplikasi EZVIZ.
- Luncurkan aplikasi.
- Buat, dan daftarkan akun pengguna EZVIZ dengan mengikuti panduan penyalaan.

### 2. Menambahkan kamera ke EZVIZ

- Masuk ke akun Anda menggunakan aplikasi EZVIZ.
- Ketuk "+" pada halaman Utama untuk masuk ke antarmuka Pindai Kode QR.



- Pindai Kode QR di bagian bawah kamera atau sampul depan Panduan Mulai Cepat.
- Masukkan kata sandi untuk jaringan Wi-Fi Anda.
- Pilih zona waktu dan informasi DST yang tepat.
- Ketuk "Finish (Selesai)" untuk menyelesaikan pengaturan.



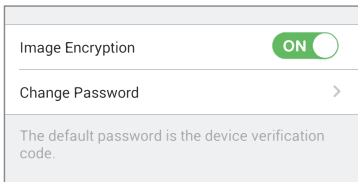
- i** • Jika kamera gagal tersambung ke jaringan Wi-Fi Anda, tekan dan tahan tombol RST selama 3 detik dan ulangi Langkah 2.2.
- Untuk memilih jaringan Wi-Fi lain, tekan dan tahan tombol RST selama 3 detik untuk memulai ulang perangkat. Saat indikator LED berkedip merah dan biru, Anda bisa memilih jaringan Wi-Fi baru.

**ID**

### 3. Untuk Mengubah Kata Sandi Default

Kamera menggunakan kode verifikasi yang ditemukan di bagian bawah kamera sebagai kata sandi default. Setelah menambahkan kamera ke jaringan, Anda diharuskan mengubah kata sandi perangkat untuk memastikan keamanan video. Kata sandi juga digunakan untuk Enkripsi Gambar. Jika Anda mengaktifkan Image Encryption (Enkripsi Gambar), Anda diharuskan memasukkan kata sandi saat melihat video langsung atau pemutaran kembali video yang disimpan dari kamera.

- Masuk ke layar pengaturan kamera untuk mengubah kata sandi default.
- Ketuk "Change Password (Ubah Kata Sandi)".




- Ketuk "Edit".
- Masukkan kode verifikasi awal yang terletak di bagian bawah kamera.
- Masukkan kata sandi baru. Harap gunakan huruf dan angka untuk membuat kata sandi di mana saja dengan panjang 6 hingga 12 karakter.

#### 4. Menyesuaikan Sudut

Anda bisa menyesuaikan kamera melalui aplikasi EZVIZ untuk mendapatkan sudut optimal. Rentang perputaran sudut berkisar antara 0° hingga 340°, dan rentang pemiringan sudut antara -10° hingga 80°.

## Pemasangan di Dinding (Opsional)

Kamera bisa dipasang di dinding atau langit-langit.

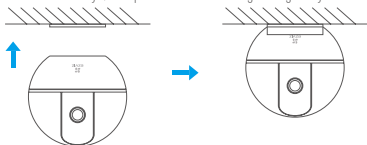
-  Pastikan dinding cukup kuat untuk menahan tiga kali berat kamera.
  - Permukaan pemasangan harus bersih dan rata.
- (Opsional) Jika Anda ingin memasang kartu microSD, masukkan kartu microSD ke slot kartu microSD di sisi belakang kamera. Jika tidak, Anda bisa melewati langkah ini.



- Pasang template bor yang disediakan ke tempat Anda ingin memasang kamera.
- (Opsional) Jika dindingnya kokoh, bor dan masukkan tiga sekrup ekspansi.
- Pasang alas kamera pada template menggunakan tiga sekrup logam.



- Pasang kamera di atas alasnya, dan putar 15° untuk mengencangkannya.



- Sambungkan kabel daya ke kamera. Jika sebelumnya kamera tersambung ke jaringan Wi-Fi, kamera akan otomatis tersambung ke jaringan Wi-Fi yang sama.

## Lampiran

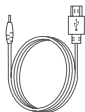
### Isi Kotak



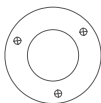
Kamera (x1)



Alas (x1)



Kabel Daya (x1)



Template Bor (x1)



Kit Sekrup (x1)



Adaptor Daya (x1)



Panduan Mulai Cepat (x1)

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・筐体表面の損傷（傷、凹み、コネクター部分のプラスチックの破損等を含む）

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Your EZVIZ product is warranted for a period of one (1) year from the date of purchase against defects in materials and workmanship, or such longer period as may be required by law in the country or state where this product is sold, when used normally in accordance with user manual.

You can request warranty service by emailing us at [support@ezvizlife.com](mailto:support@ezvizlife.com).

For any defective EZVIZ products under warranty, HANGZHOU HIKVISION DIGITAL TECHNOLOGY CO., LTD. ("the Company") will, at its option, (i) repair or replace your product free of charge; (ii) exchange your product with a functional equivalent product; (iii) or refund the original purchase price, provided you provide the original purchase receipt or copy, brief explanation of the defect, and return the product in its original packaging. At the sole discretion of the Company, repair or replacement may be made with a new or refurbished product or components. This warranty does not cover the postal cost, insurance and any other incidental charges incurred by you in returning the product.

Except where prohibited by applicable law, this is your sole and exclusive remedy for breach of this limited warranty. Any product that has either been repaired or replaced under this limited warranty will be covered by the terms of this limited warranty for the longer of ninety (90) days from the date of delivery or the remaining original warranty period.

This warranty does not apply and is void:

- If the warranty claim is made outside the warranty period or if the proof of purchase is not provided.
- For any malfunction, defect or failure caused by or resulting from the evidence of impact, mishandling, tampering, use contrary to the applicable instruction manual, incorrect power line voltage, accident, loss, theft, fire, flood or other Acts of God, shipping damage or damage resulting from repairs performed by unauthorized personnel.
- For any consumable parts, such as batteries, where the malfunction is due to the normal aging of the product.
- Cosmetic damage, including but not limited to scratches, dents and broken plastic on ports.
- Any software, even if packaged or sold with EZVIZ hardware.
- For any other damages free from defects in material or workmanship.
- Routine cleaning, normal cosmetic and mechanical wear and tear.

Please do not hesitate to contact your seller, or send e-mails to us [support@ezvizlife.com](mailto:support@ezvizlife.com), with any questions.

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Cảm ơn quý vị đã mua sản phẩm EZVIZ. Gói bảo hành có giới hạn này cho phép quý vị, với tư cách là người mua ban đầu của sản phẩm EZVIZ, được hưởng các quyền hợp pháp cụ thể. Quý vị cũng được hưởng các quyền hợp pháp khác tùy theo tiểu bang, tỉnh hoặc khu vực có quyền tài phán. Các tuyên bố miễn trừ, trường hợp loại trừ và giới hạn trách nhiệm thuộc gói bảo hành này sẽ không được áp dụng trong phạm vi mà luật pháp hiện hành nghiêm cấm. Không nhà phân phối, nhà bán lẻ, đại lý hay nhân viên nào được phép có bất kỳ sự điều chỉnh, mở rộng hoặc bổ sung nào đi với gói bảo hành có giới hạn này.

Sản phẩm EZVIZ của quý vị được bảo hành trong thời hạn một (1) năm kể từ ngày mua cho các khiếm khuyết về vật liệu và chế tác hoặc trong thời hạn dài hơn luật pháp của quốc gia hoặc tiểu bang nơi sản phẩm này được bán có thể quy định, khi sản phẩm được sử dụng bình thường theo sách hướng dẫn sử dụng.

Quý vị có thể yêu cầu dịch vụ bảo hành bằng cách gửi email cho chúng tôi theo địa chỉ support@ezvizlife.com.

Đối với bất kỳ sản phẩm EZVIZ lỗi nào được bảo hành, HANGZHOU HIKVISION DIGITAL TECHNOLOGY CO., LTD. ("Công ty"), tùy theo lựa chọn của mình, sẽ (i) sửa chữa hoặc thay thế miễn phí sản phẩm của quý vị; (ii) đổi sản phẩm của quý vị bằng một sản phẩm có chức năng tương đương; (iii) hoặc hoàn trả lại tiền mua ban đầu, với điều kiện quý vị cung cấp bản gốc hoặc bản sao bản lại mua hàng, giải thích vấn đề hư hỏng và hoàn trả sản phẩm trong bao bì đóng gói ban đầu của sản phẩm. Theo toàn quyền quyết định của Công ty, việc sửa chữa hoặc thay thế có thể sử dụng sản phẩm hoặc linh kiện mới hoặc tân trang. Gói bảo hành này không bao gồm bưu phí, bảo hiểm hay bất kỳ chi phí ngẫu nhiên nào khác mà quý vị phải chịu trong quá trình gửi trả lại sản phẩm. Trừ khi pháp luật hiện hành có quy định cấm, đây là biện pháp khắc phục duy nhất và dành riêng mà quý vị được sử dụng cho trường hợp vi phạm gói bảo hành này. Bất kỳ sản phẩm nào đã được sửa chữa hoặc thay thế theo gói bảo hành có giới hạn này sẽ tiếp tục được bảo hành theo các điều khoản của bảo hành mà thêm chín mươi (90) ngày kể từ ngày giao lại sản phẩm sửa chữa hoặc thay thế hoặc trong thời gian bảo hành còn lại.

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- Đối với bất kỳ bộ phận tiêu hao nào như pin, trong đó lỗi là do sự già hóa thông thường của sản phẩm.
- Hư hỏng ngoại quan, bao gồm nhưng không giới hạn ở các vết trầy xước, vết lõm và nhựa gãy, vỡ trên các cổng của thiết bị.
- Bất kỳ phần mềm nào, cho dù được đóng gói hoặc bán kèm theo phần cứng của EZVIZ.
- Đối với các trường hợp hư hỏng khác không phải do các khiếm khuyết về vật liệu hoặc chế tác.
- Về sinh thường kỳ, hao mòn và hư hỏng cơ học và ngoại quan thông thường.

Vui lòng liên hệ với bên bán hàng của quý vị hoặc gửi email cho chúng tôi theo địa chỉ support@ezvizlife.com, nếu quý vị có bất kỳ thắc mắc nào.

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## การรับประกันแบบจำกัด

ขอขอบคุณสำหรับการซื้อผลิตภัณฑ์ EZVIZ

การรับประกันแบบจำกัดนี้จะช่วยให้คุณ ในฐานะผู้ซื้อดั้งเดิมของผลิตภัณฑ์ EZVIZ มีสิทธิตามกฎหมายที่กำหนดเฉพาะนอกจากนี้คุณยังอาจมีสิทธิตามกฎหมายอื่นๆ ที่แตกต่างกันไปในแต่ละรัฐ จังหวัดหรือเขตอำนาจกฎหมาย การละสิทธิการยกเว้นและข้อจำกัดความรับผิดชอบตามการรับประกันแบบจำกัดนี้จะไม่นำไปใช้กับขอบเขตต้องห้ามตามกฎหมายที่ใช้บังคับ ไม่มีผู้จัดจำหน่าย ผู้ค้าปลีก ตัวแทนหรือลูกค้ารายใดเป็นผู้มีอำนาจที่จะทำการปรับปรุง ขยายหรือเพิ่มเติมใดๆ นอกเหนือจากการรับประกันแบบจำกัดนี้

ผลิตภัณฑ์ EZVIZ ของคุณมีการรับประกันเป็นระยะเวลาหนึ่ง (1) ปีนับจากวันที่ซื้อครอบคลุมข้อบกพร่องในวัสดุและฝีมือการผลิตหรือในระยะเวลาที่นานกว่า ตามที่กำหนดไว้ในกฎหมายในประเทศหรือรัฐที่ผลิตภัณฑ์ที่มีจำหน่าย เมื่อใช้งานตามปกติสอดคล้องกับคู่มือการใช้งาน

คุณสามารถขอใช้บริการการรับประกัน โดยการส่งอีเมลหาเราที่ [support@ezvizlife.com](mailto:support@ezvizlife.com)

สำหรับผลิตภัณฑ์ EZVIZ ที่มีข้อบกพร่องใดๆ ภายใต้การรับประกัน, HANGZHOU HIKVISION DIGITAL TECHNOLOGY CO., LTD. ("บริษัท") จะ เป็นผู้เลือกในการ, (i) ซ่อมแซมหรือเปลี่ยนผลิตภัณฑ์ของคุณโดยไม่เสียค่าใช้จ่าย (ii) แลกเปลี่ยนผลิตภัณฑ์ของคุณด้วยผลิตภัณฑ์ที่เทียบเท่า; (iii) หรือคืนเงินตามราคาคู่มือเดิม ที่คุณแสดงในใบเสร็จรับเงินต้นฉบับหรือสำเนา ข้ออธิบายสั้นๆ ของข้อบกพร่องและส่งกลับผลิตภัณฑ์ในบรรจุภัณฑ์เดิม ถือเป็นดุลยพินิจของบริษัท การซ่อมแซมหรือเปลี่ยนทดแทนอาจจะจำกัดกับผลิตภัณฑ์ใหม่หรือผลิตภัณฑ์หรือส่วนประกอบที่ได้รับการปรับปรุงแก้ไข การรับประกันนี้จะไม่ครอบคลุมถึงค่าส่งทางไปรษณีย์ ค่าประกันภัยและค่าใช้จ่ายอื่นๆ ที่เกิดขึ้นจากการที่ขนส่งผลิตภัณฑ์กลับคืนแล้วแต่ในกรณีที่ต้องห้ามตามกฎหมายที่ใช้บังคับ

นี่เป็นการเยียวยาเฉพาะคุณเพียงผู้เดียวสำหรับการละเมิดการรับประกันแบบจำกัดนี้ ผลิตภัณฑ์ใดๆ ที่ได้รับการซ่อมแซมหรือเปลี่ยนภายใต้การรับประกันแบบจำกัดนี้ จะได้รับการคุ้มครองตามเงื่อนไขของการรับประกันแบบจำกัดนี้ได้อีกต่อไปเป็นเวลาเก้าสิบ (90) วันนับจากวันที่ส่งมอบหรือระยะเวลาที่เหลือในการรับประกันเดิม การรับประกันนี้จะใช้ไม่ได้และถือเป็นโมฆะ:

หากการเคลมประกันเกิดขึ้นนอกระยะเวลาการรับประกันหรือไม่ได้แสดงหลักฐานการซื้อ

สำหรับการทำงานที่ผิดพลาด ข้อบกพร่องหรือความล้มเหลวใดๆ

ที่เกิดจากหรือเป็นผลมาจากผลกระทบของความผิดพลาดและการแก้ไข/ดัดแปลงโรงงานที่ขัดกับคู่มือการใช้งาน การใส่สายไฟที่มีแรงดันไฟฟ้าที่ไม่ถูกต้อง การเกิดอุบัติเหตุ การสูญเสียบางส่วน การถูกโจรกรรม ไฟไหม้ น้ำท่วมหรือการกระแทกอื่นๆ จากเหตุสุดวิสัย ความเสียหายจากการจัดส่งสินค้าหรือความเสียหายที่เกิดจากการซ่อมแซมที่ดำเนินการโดยบุคลากรที่ไม่ได้รับอนุญาต สำหรับวัสดุที่เปลี่ยนแปลงใดๆ เช่น แบตเตอรี่ ซึ่งมีการบกพร่องที่เกิดจากการเสื่อมสภาพตามปกติของผลิตภัณฑ์

หรือความเสียหายรวมถึงแต่ไม่จำกัดเฉพาะรอยขีดข่วน รอยบุบและพลาสติกในช่องต่อหัก

ซอฟต์แวร์ใดๆ แม้ว่า จะบรรจุรวมหรือขายร่วมกับกับฮาร์ดแวร์ EZVIZ

สำหรับความเสียหายอื่นๆ ที่ปราศจากข้อบกพร่องของวัสดุหรือฝีมือช่าง

การทำความสะอาดปกติ รอยขีดข่วนและการชำรุดสึกหรอหรือฉีกขาดของกล่อง

หากมีข้อสงสัยใดๆ โปรดอย่าลังเลที่จะติดต่อผู้ขายของคุณหรือส่งอีเมลถึงเรา [support@ezvizlife.com](mailto:support@ezvizlife.com)

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## GARANTÍA LIMITADA

Gracias por adquirir productos EZVIZ. Esta garantía limitada le concede a usted, el comprador original del producto EZVIZ, derechos legales específicos. Es posible que tenga otros derechos legales en función de su estado, provincia o jurisdicción. Los avisos de exención de responsabilidad, las exclusiones y las limitaciones de responsabilidad de esta garantía limitada no se aplicarán hasta el máximo prohibido por la legislación aplicable. Ningún distribuidor, revendedor, representante o empleado tiene autorización para introducir alteraciones, ampliaciones o incorporaciones en virtud de esta garantía limitada.

Su producto de EZVIZ está cubierto por la garantía por un periodo de un (1) año desde la fecha de compra frente a defectos de materiales y mano de obra, o en el plazo más largo que requiera la ley en el país o estado donde se venda este producto, cuando se usa normalmente de acuerdo con el manual de usuario.

Puede solicitar el servicio de garantía por correo electrónico en [support@ezvizlife.com](mailto:support@ezvizlife.com). Para cualquier producto de EZVIZ defectuoso en garantía, HANGZHOU HIKVISION DIGITAL TECHNOLOGY CO., LTD. ("la Empresa"), a su discreción, (I) reparará o sustituirá el producto de forma gratuita; (II) cambiará su producto por un producto equivalente funcional; (III) o reembolsará el precio de compra original, siempre y cuando proporcione el recibo de compra original o una copia, una breve descripción del defecto y devuelva el producto en su embalaje original. A la entera discreción de la Empresa, la reparación o la sustitución pueden realizarse por un producto o componentes nuevos o reacondicionados. Esta garantía no cubre el coste postal de transporte, el seguro ni ningún otro coste incidental en el que incurra durante la devolución del producto.

Excepto si lo prohíbe la legislación vigente, esta es la solución única y exclusiva en caso de incumplimiento de esta garantía limitada. Cualquier producto que se haya reparado o sustituido en virtud de esta garantía limitada estará cubierto por los términos de la misma durante el periodo máximo de noventa (90) días a partir de la fecha de entrega o el periodo de garantía original restante.

Esta garantía no se aplica y se considerará nula:

- Si la reclamación de garantía se realiza fuera del periodo de garantía o si no se proporciona la prueba de compra.
- En caso de funcionamiento incorrecto, defecto o avería causados por o como resultado de las pruebas de impacto, impericia, manipulación, uso contrario al manual de instrucciones aplicable, voltaje incorrecto de la línea eléctrica, accidente, pérdida, robo, incendio, inundación u otros actos de fuerza mayor, daños en el envío o daños ocasionados por reparaciones realizadas por personal no autorizado.
- En el caso de las piezas consumibles, como las baterías, si el funcionamiento incorrecto se debe al desgaste normal del producto.
- Daños cosméticos, incluidos, pero sin limitarse a, arañazos, abolladuras y plástico roto en puertos.
- Cualquier software, incluso si se ha incluido y vendido con el hardware de EZVIZ.
- En caso de otros daños libres de defectos en el material o la mano de obra.
- La limpieza rutinaria, cambios cosméticos y el desgaste mecánico natural.

Si tiene alguna pregunta, no dude en ponerse en contacto con su representante comercial, o bien envíenos un mensaje a [support@ezvizlife.com](mailto:support@ezvizlife.com) con la pregunta que desee.

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## GARANTIA LIMITADA

Obrigado por comprar produtos EZVIZ. Na qualidade de comprador original do produto EZVIZ, esta garantia limitada confere-lhe direitos legais específicos. Poderá ter ainda outros direitos legais que variam consoante o estado, a província ou a jurisdição. As renúncias, exclusões e limitações de responsabilidade expressas nesta garantia limitada não se aplicarão na medida em que tal seja proibido pela legislação aplicável. Nenhum distribuidor, revendedor, agente ou funcionário está autorizado a realizar qualquer modificação, extensão ou adição à presente garantia limitada.

O seu produto EZVIZ tem um (1) ano de garantia, a contar da data de compra, contra defeitos de materiais e mão-de-obra, ou tem um período maior, se tal for exigido pela legislação do país ou estado onde este produto é vendido, desde que utilizado normalmente de acordo com o Manual do utilizador.

Podem pedir uma assistência coberta pela garantia enviando-nos um e-mail para [support@ezvizlife.com](mailto:support@ezvizlife.com).

Para produtos EZVIZ com defeito cobertos pela garantia, a HANGZHOU HIKVISION DIGITAL TECHNOLOGY CO., LTD. ("a Empresa"), por opção sua, (i) reparará ou substituirá o seu produto gratuitamente; (ii) trocará o seu produto por um produto equivalente funcional; (iii) ou reembolsará o preço de compra original, desde que forneça o recibo de compra original ou a respetiva cópia, uma breve explicação do defeito e desde que devolva o produto na sua embalagem original. A reparação ou substituição poderá ser feita com um produto ou componentes novo(s) ou renovado(s), ficando esta decisão ao critério da Empresa. Esta garantia não cobre as despesas postais, o seguro e quaisquer outros encargos acessórios incorridos por si ao devolver o produto.

Salvo nos casos em que é proibido pela legislação aplicável, este é o seu único e exclusivo recurso por incumprimento desta garantia limitada. Qualquer produto que seja reparado ou substituído nos termos desta garantia limitada estará coberto pelos termos da mesma por um período máximo de noventa (90) dias a partir da data de entrega ou pelo período da garantia original restante.

A presente garantia não se aplica e será nula:

- Se a reclamação da garantia for feita fora do período da garantia ou se não for fornecida prova de compra.
- No caso de mau funcionamento, defeito ou falha causada(o) ou resultante de provas de impacto, utilização incorreta, adulteração do produto, utilização contrária ao manual de instruções aplicável, tensão errada da linha de alimentação, acidente, perda, roubo, incêndio, inundação ou outras catástrofes naturais, danos de transporte ou danos resultantes de reparações executadas por pessoal não autorizado.
- No caso de danos de cosmética, incluindo, embora sem caráter limitativo, riscos, moissas e plástico partido nas portas.
- Relativamente a qualquer software, mesmo tendo sido embalado ou vendido com hardware EZVIZ.
- No caso de quaisquer outros danos isentos de defeitos de material ou de mão-de-obra.
- Limpeza de rotina, cosmética normal e desgaste mecânico.

Não hesite em contactar o seu revendedor ou enviar-nos um e-mail para [support@ezvizlife.com](mailto:support@ezvizlife.com), em caso de dúvidas.

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## GARANSI TERBATAS

Terima kasih telah membeli produk EZVIZ. Garansi terbatas ini kami berikan kepada Anda, pembeli asli dari produk EZVIZ, hak-hak hukum tertentu. Anda mungkin juga memiliki hak-hak hukum lainnya yang bervariasi oleh negara, propinsi atau yurisdiksi. Pelepasan tanggung jawab, pengecualian dan batasan tanggung jawab di bawah jaminan terbatas ini akan tidak berlaku sejauh dilarang oleh hukum yang berlaku. Tidak ada distributor, reseller, agen, atau karyawan yang berhak merubah, memperpanjang, atau melakukan penambahan pada garansi terbatas ini.

Produk EZVIZ Anda memiliki garansi selama satu (1) tahun dari tanggal pembelian terhadap kerusakan material dan pengerjaan, atau dalam jangka waktu lebih lama selama diperlakukan menurut hukum dimana produk ini dijual, ketika digunakan secara normal menurut panduan pengguna.

Anda bisa meminta layanan garansi dengan mengirim email ke kami di [support@ezvizlife.com](mailto:support@ezvizlife.com)

Untuk produk EZVIZ yang cacat dalam masa garansi, HANGZHOU HIKVISION DIGITAL TECHNOLOGY CO., LTD. ("Perusahaan") akan atas pilihannya (i) memperbaiki atau mengganti produk anda secara gratis; (ii) menukar produk Anda dengan produk dengan fungsi yang sejenis; (iii) atau mengembalikan dengan harga pembelian asli, dengan memberikan nota pembelian atau kopinya, penjelasan sekilas akan cacatnya, dan mengembalikan produk ke kemasan aslinya. Atas kebijakan Perusahaan, perbaikan atau penggantian bisa menggunakan produk atau komponen baru atau rekondisi. Garansi tidak termasuk biaya kirim, asuransi dan biaya tidak terduga lainnya oleh Anda saat mengembalikan produk.

Kecuali bila dilarang oleh hukum yang berlaku, inilah ketentuan tunggal dan eksklusif Anda untuk pelanggaran dari jaminan terbatas ini. Setiap produk yang baik telah diperbaiki atau diganti di bawah jaminan terbatas ini tercakup oleh ketentuan jaminan terbatas ini selama lebih dari sembilan puluh (90) hari dari tanggal pengiriman atau sisa masa garansi asli.

Garansi ini tidak berlaku dan batal:

- Jika klaim garansi dibuat di luar masa garansi atau jika bukti pembelian tersebut tidak tersedia.
- Untuk segala kerusakan, cacat atau kegagalan yang disebabkan oleh atau dihasilkan dari bukti-bukti dari benturan, kesalahan penanganan, perubahan, menggunakan bertentangan dengan panduan pengguna, kesalahan daya tegangan, kecelakaan, kehilangan, pencurian, kebakaran, banjir atau tindakan lain yang disebabkan oleh alam, pengiriman kerusakan atau kerusakan akibat dari perbaikan yang dilakukan oleh personil yang tidak sah.
- Untuk setiap bagian yang cepat masa pakainya, seperti baterai dimana kerusakan adalah karena penuaan normal produk.
- Kerusakan kosmetik, termasuk tapi tidak terbatas seperti goresan, meleku dan plastic rusak pada port.
- Semua perangkat lunak, walaupun dalam paket atau dijual dengan perangkat keras EZVIZ.
- Untuk kerusakan lainnya yang bebas dari cacat dalam bahan atau pengerjaan.
- Pembersihan rutin, keausan karena penggunaan mekanik normal dan kosmetik.

Jika ada pertanyaan jangan ragu untuk menghubungi penjual Anda, atau kirim e-mail ke kami [support@ezvizlife.com](mailto:support@ezvizlife.com).

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