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Quick Start Guide

www.ezvizlife.com

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About this Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the **ezviz**™ website (<http://www.evizlife.com>).

Revision Record

New release – January, 2019

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REGARDING TO THE PRODUCT WITH INTERNET ACCESS, THE USE OF PRODUCT SHALL BE WHOLLY AT YOUR OWN RISKS.

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IN THE EVENT OF ANY CONFLICTS BETWEEN THE ABOVE AND THE APPLICABLE LAW, THE LATTER PREVAILS.

Regulatory Information

FCC Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Note: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body. This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.



EU Conformity Statement

This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Radio Equipment Directive 2014/53/EU, the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU.



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info.



2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.



EC DECLARATION OF CONFORMITY

Hereby, Hangzhou Hikvision Digital Technology Co., Ltd. declares that the radio equipment type [CS-CV246] is in compliance with Directive 2014/53/EU.

The full text of the EC DECLARATION OF CONFORMITY is available at the following web link:

<http://www.evizlife.com/declaration-of-conformity>.

Safety Instruction

Due to the product shape and dimension, the name and address of the importer/manufacturer are printed on the package.

Customer Service

For more information, please visit www.evizlife.com.

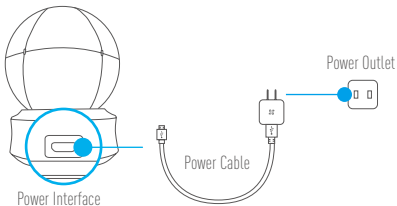
Need help? Please visit "www.evizlife.com/inter/page/contact-us" for our local contact details.

SAVE THIS MANUAL FOR FUTURE REFERENCE

Setup

Step 1 Power-on

Plug the power cable into the camera, and then plug the power adapter into an outlet as shown in the figure below.



LED Indicator Status



- Solid Red: Camera is starting up.
Slowly Flashing Red: Wi-Fi connection has failed.
Fastly Flashing Red: Device exception (e.g. MicroSD card error).
- Solid Blue: Video is being viewed or played back in EZVIZ App.
Fastly Flashing Blue: Camera is ready for the Wi-Fi connection.
Slowly Flashing Blue: Camera is running properly.



Turn on the camera and let it power up. The camera will completely rotate side-to-side and tilt up-and-down once.

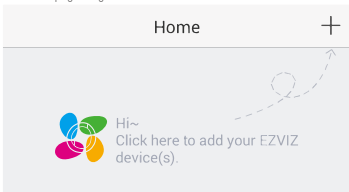
Step 2 Camera Setup

1. Create a user account

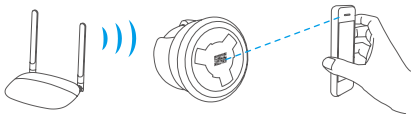
- Connect your mobile phone to Wi-Fi using your 2.4GHz network.
- Search for "EZVIZ" in the App Store or Google Play[™].
- Download and install the EZVIZ app.
- Launch the app.
- Create, and register an EZVIZ user account by following the startup wizard.

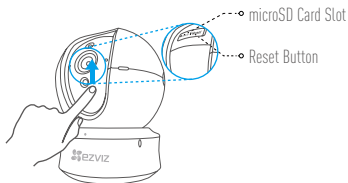
2. Adding a camera to EZVIZ

- Log in to your account using the EZVIZ app.
- Tap "+" on the Home page to go to the Scan QR Code interface.



- Scan the QR Code on the camera.
- Follow the EZVIZ app wizard to finish Wi-Fi configuration.





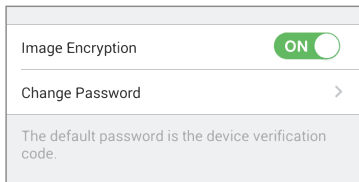
- i** If the camera fails to connect to your Wi-Fi network, press and hold the Reset button for 5s and repeat Step 2.2.
- To select another Wi-Fi network, press and hold the Reset button for 5s to reboot the device.

3. Enable the Image Encryption

After enabling it, your video and image can be encrypted in transmission.

You can also change the default password.

- Go to the camera settings.
- Tap "Change Password".



- Tap "Edit".
- Enter the original verification code located on the label of the camera.
- Enter new password (6 to 12 characters and numbers).

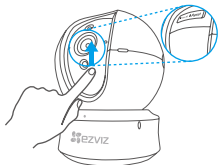
4. Angle Adjustment

You can adjust the camera via the EZVIZ app to get an optimum angle.


The panning angle ranges from 0° to 340°, and the tilting angle ranges from -15° to 105°.

SD Card Management

- Insert a MicroSD card into the slot before mounting.
- i** • MicroSD card not included in the Box Contents. Recommended compatibility: Class 10, Max.128GB.



1. In the EZVIZ app, tap the Storage Status in the Device Settings interface to check the SD card status.

Wi-Fi Configure	TEST-WiFi  >
Storage Status	>
Device Version	Vx.x.x build xxxxxx No new version.

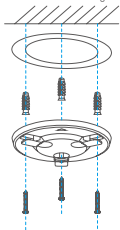
2. If the memory card status displays as Uninitialized, tap to initialize it.
The status will then change to Normal and it can store videos and/or pictures.

Mounting (Optional)

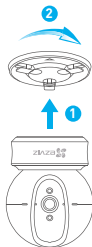
The camera can be mounted on the wall or ceiling.

- i** • Make sure the wall/ceiling is strong enough to withstand three times the weight of the camera and the mounting.
- Camera should stay away from any reflective objects such as mirrors.

1. Place drill template onto the surface you have chosen to mount the camera.
2. (For cement wall/ceiling only) Drill screw holes according to the template and insert three expansion screws.
3. Use three metal screws to fix the camera base according to the template.



4. Install the camera on the base, and turn it 15° to secure it.



5. Connect the power cable to the camera. If the camera was previously connected to the Wi-Fi network, it will automatically connect to the same Wi-Fi network.

Box Content



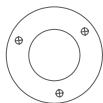
Camera (x1)



Base (x1)



Power Cable (x1)



Drill Template (x1)



Screw Kit (x1)



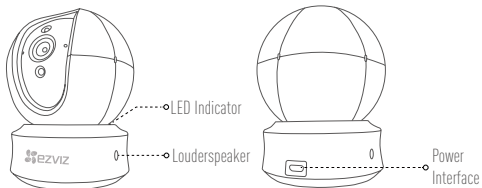
Power Adapter (x1)



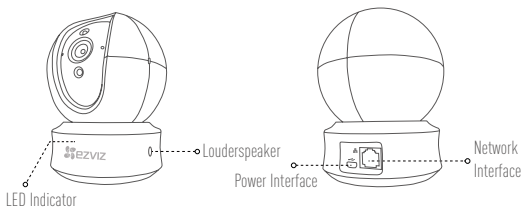
Quick Start Guide x(1)

Type

Type A



Type B



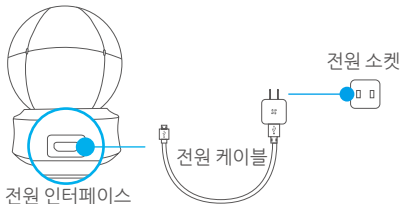
i For detailed information, please visit www.ezvizlife.com.

설정

1 단계 전원 켜기

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전원 케이블을 카메라에 연결한 후 아래 그림과 같이 전원 어댑터를 전원 소켓에 꽂습니다.



LED 표시등 상태



- 빨간불 점등 : 카메라가 시동 중입니다.
천천히 깜박이는 빨간불 : Wi-Fi 연결에 실패했습니다.
빠르게 깜박이는 빨간불 : 장비 비정상
(예 : microSD 카드 오류).
- 파란불 점등 : EZVIZ 앱에서 비디오를 보고 있거나 재생합니다.
빠르게 깜박이는 파란불 : 카메라의 Wi-Fi 연결이 준비되었습니다.
천천히 깜박이는 파란불 : 카메라가 정상적으로 작동 중입니다.

1

카메라를 켜면 전원이 켜집니다. 카메라가 한번 완전히 좌우로 회전한 후 위아래로 움직입니다.

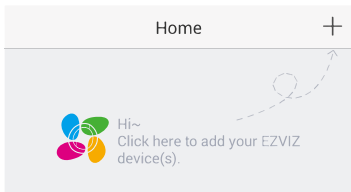
2 단계 카메라 설정

1. 사용자 계정 생성

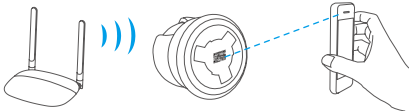
- 2.4GHz 네트워크를 사용해 모바일 폰을 Wi-Fi 에 연결합니다. (혹은 랜 케이블로 네트워크에 연결합니다)
- App Store 또는 Google PlayTM 에서 "EZVIZ" 를 검색합니다.
- EZVIZ 앱을 설치합니다.
- 앱을 실행합니다.
- 시작 마법사에 따라 EZVIZ 사용자 계정을 생성 및 등록합니다.

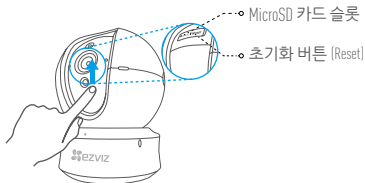
2. EZVIZ 에 카메라 추가

- EZVIZ 앱을 사용해 계정에 로그인합니다.
- 홈 화면에서 "+" 를 탭해 QR 코드 스캔 인터페이스로 이동합니다.



- 카메라 바닥면의 QR 코드를 스캔하거나 라벨에 있는 일련번호를 입력합니다.
- Wi-Fi 구성을 종료하려면 EZVIZ 앱 마법사를 따르십시오.





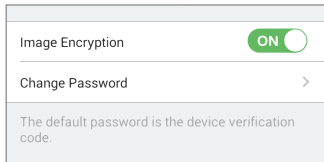
- i • 카메라를 Wi-Fi 네트워크에 연결하지 못한 경우 Reset 버튼을 5 초 동안 길게 누른 후 2.2 단계부터 다시 시작하십시오 .
- 다른 Wi-Fi 네트워크를 선택하려면 Reset 버튼을 5 초 동안 길게 누른 후 장비를 재부팅하십시오 .

3. 이미지 암호화를 활성화합니다 .

활성화되면 비디오와 이미지를 암호화하여 전송할 수 있습니다 .

또한 기본 설정된 비밀번호를 변경할 수 있습니다 .

- 카메라 설정으로 이동합니다 .
- “Change Password”(비밀번호 변경) 를 탭합니다 .



- “Edit”(편집) 를 탭합니다 .
- 정품 인증 코드를 입력합니다 (인증 코드는 카메라 라벨에 위치합니다) .
- 새 비밀번호를 입력합니다 (6-12 자리 문자 및 숫자) .

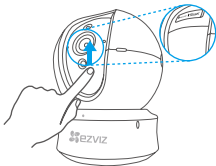
4. 각도 조정

EZVIZ 앱을 사용하여 카메라를 조정해 최적의 각도로 맞출 수 있습니다 . 수평 회전 각도 범위는 0° ~340°이며 상하 기울임 각도 범위는 -15° ~105°입니다 .

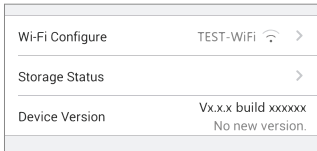
i 이 기기는 가정용으로 전자파적합등록을 한 기기로서 주거지역은 물론 모든 지역에서 사용할 수 있습니다 . 위와 같은 무선설비는 전파혼선의 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없습니다 .

SD카드 관리

- 설치하기 전에 microSD 카드를 슬롯에 삽입합니다 .
- i** • microSD 카드는 박스 내용물에 포함되어 있지 않습니다 . 권장되는 호환성 : Class 10, 최대 128GB SD 카드 호환 .



1. EZVIZ 앱에서 장비 설정 인터페이스의 Storage Status(저장소 상태)를 탭하여 SD 카드 상태를 확인합니다.



2. 메모리 카드 상태가 Uninitialized(초기화되지 않음)로 표시되면 탭하여 초기화합니다.
이제 상태가 Normal(정상)로 변경되고 비디오 또는 사진을 저장할 수 있습니다.

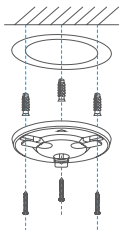
벽면 장착 (선택 사양)

본 카메라는 벽면 또는 천장에 설치할 수 있습니다.



- 벽 / 천장은 카메라와 마운트 무게의 3 배를 견딜 수 있을 만큼 견고해야 합니다.
- 카메라는 거울과 같은 반사성 물체로부터 떨어져 있어야 합니다.

1. 카메라를 설치하려는 자리에 드릴 템플릿을 부착합니다.
2. (시멘트 벽/천장만 해당) 템플릿을 따라 드릴로 나사 구멍을 뚫고 3 개의 칼브력을 삽입합니다.
3. 템플릿을 따라 3개의 금속 나사를 사용해서 카메라 베이스를 고정합니다.



4. 카메라를 베이스에 설치하고 15° 돌려 단단히 고정합니다.



5. 전원 케이블을 카메라에 연결합니다. 이전에 카메라를 Wi-Fi 네트워크에 연결했던 경우 동일한 Wi-Fi 네트워크에 자동 연결됩니다.

부록

박스 내용물

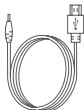
K0



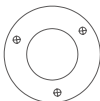
카메라 (x1)



베이스 (x1)



전원 케이블 (x1)



드릴 템플릿 (x1)



나사 세트 (x1)



전원 어댑터 (x1)



퀵스타트 가이드 (x1)

입력

A



B

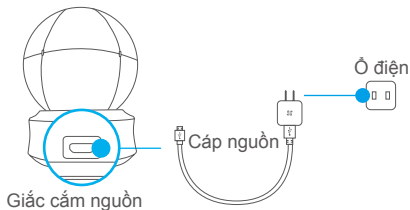


Cài đặt

Bước 1 Cấp điện

Cắm cáp nguồn vào camera, sau đó cắm phích bộ đổi điện vào ổ điện như hình minh họa dưới đây.

VN



Trạng thái đèn LED



- Đỏ ổn định: Camera đang kích hoạt.
Nháy đỏ chậm: Kết nối Wi-Fi không hoạt động.
Nháy đỏ nhanh: Thiết bị ngoại lệ (ví dụ lỗi thẻ MicroSD).
- Xanh ổn định: Video được xem hoặc phát lại trên Ứng dụng EZVIZ.
Nháy xanh nhanh: Camera sẵn sàng kết nối Wi-Fi.
Nháy xanh chậm: Camera đang hoạt động tốt.

i Bật camera và đợi thiết bị được cấp điện. Camera sẽ quét hết một lượt từ bên này sang bên kia và từ trên xuống dưới.

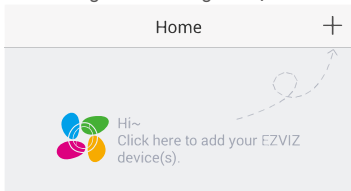
Bước 2 Cài đặt camera

1. Tạo tài khoản người dùng

- Kết nối điện thoại di động với Wi-Fi sử dụng mạng 2.4GHz.
- Tìm kiếm "EZVIZ" trong App Store hoặc Google Play (™).
- Tải xuống và cài đặt ứng dụng EZVIZ.
- Khởi chạy ứng dụng.
- Tạo và đăng ký tài khoản người dùng EZVIZ bằng cách làm theo hướng dẫn khởi động lần đầu.

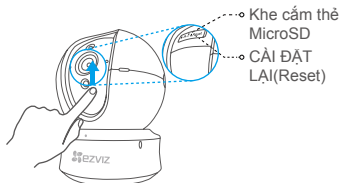
2. Thêm camera vào EZVIZ

- Đăng nhập vào tài khoản của bạn sử dụng ứng dụng EZVIZ.
- Nhấn "+" trên trang chủ để vào giao diện Quét mã QR.



- Quét mã QR ở dưới đáy camera.
- Thực hiện theo trình hướng dẫn của ứng dụng EZVIZ để hoàn thiện cấu hình Wi-Fi.





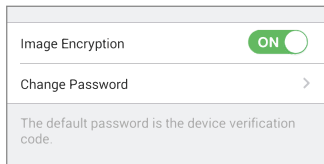
- Nếu camera không kết nối được với mạng Wi-Fi, hãy ấn giữ nút Reset trong 5 giây và lặp lại Bước 2.2.
- Để chọn một mạng Wi-Fi khác, hãy ấn giữ nút Reset trong 5 giây để khởi động lại thiết bị.

3. Bật Mã hoá hình ảnh.

Sau khi bật, video và hình ảnh của bạn có thể được mã hóa trong quá trình truyền tải.

Bạn cũng có thể thay đổi mật khẩu mặc định.

- Truy cập phần cài đặt camera.
- Bấm vào nút “Change Password (Thay đổi mật khẩu)”.



- Bấm vào nút “Edit (Chỉnh sửa)”.
- Nhập mã xác minh chính hãng trên nhãn mác của camera.
- Nhập mật khẩu mới (từ 6 đến 12 ký tự và chữ số).

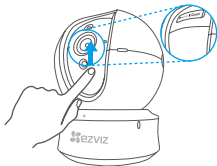
4. Điều chỉnh góc

Bạn có thể điều chỉnh camera thông qua ứng dụng EZVIZ để đạt được góc tối ưu. Góc quét ngang từ 0° đến 340°, và góc quét đứng từ -10° đến 80°.


Quản lý thẻ SD

Lắp thẻ MicroSD vào khe trước khi lắp đặt.

- i** Thẻ MicroSD không có trong Thành phần trong hộp. Loại tương thích đề xuất: Hạng 10, tối đa 128 GB.



1. Trong ứng dụng EZVIZ, nhấn vào phần Storage Status (Trạng thái lưu trữ) trong giao diện Cài đặt thiết bị để kiểm tra trạng thái thẻ SD.

Wi-Fi Configure	TEST-WIFI  >
Storage Status	>
Device Version	Vx.x.x build xxxxxx No new version.

2. Nếu thẻ nhớ hiển thị ở trạng thái Uninitialized (Chưa được khởi tạo), bấm vào để khởi tạo.
Sau đó, thẻ nhớ sẽ chuyển sang trạng thái Normal (Bình thường) và có thể lưu trữ video và/hoặc hình ảnh.

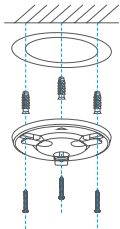
Gắn lên tường (tùy chọn)

Camera có thể được gắn lên tường hoặc trần.



- Đảm bảo rằng tường/trần đủ khỏe để chịu được ba lần trọng lượng của máy ảnh và giá đỡ.
- Camera nên đặt tránh xa các vật phản xạ như gương.
 1. Đặt dưỡng khoan lên bề mặt bạn đã chọn để lắp đặt camera.
 2. (Chỉ dành cho tường/trần xi măng) Khoan lỗ vít theo mẫu và thêm ba vít nở.

3. Sử dụng ba vít kim loại để cố định đế camera theo mẫu.



4. Lắp camera lên đế, và xoay 15° để cố định nó.



5. Nối cáp nguồn với camera. Nếu camera trước đó đã được kết nối với mạng Wi-Fi, nó sẽ tự động kết nối với mạng Wi-Fi này.

Phụ lục

Đồng bộ

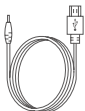
VN



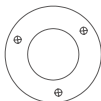
Camera (x1)



Đế (x1)



Cáp nguồn (x1)



Dưỡng khoan (x1)



Bộ vít nở (x1)



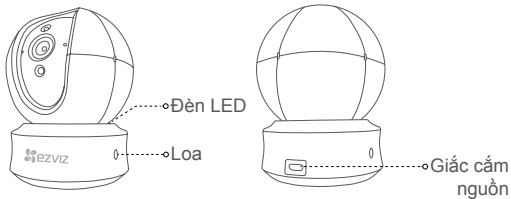
Bộ nắn điện (x1)



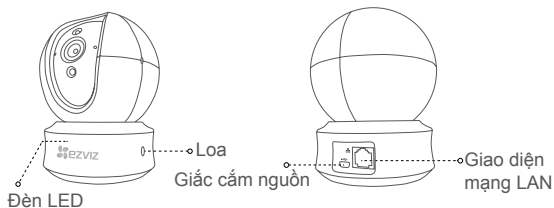
Hướng dẫn Sử dụng Nhanh (x1)

Phụ lục

A



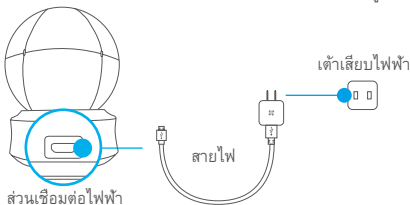
B



การติดตั้ง

ขั้นตอนที่ 1 เปิดเครื่อง

เสียบสายไฟเข้ากับกล่องและเสียบอะแดปเตอร์เข้ากับเต้าเสียบดังแสดงในรูปด้านล่าง



THAI

สถานะของไฟแสดงสถานะการทำงาน



- ไฟสีแดงคงที่: กล่องกำลังเริ่มการทำงาน
ไฟสีแดงกระพริบอย่างช้าๆ: การเชื่อมต่อ Wi-Fi ล้มเหลว
ไฟสีแดงกระพริบอย่างรวดเร็ว: ช้อยกเว้นของอุปกรณ์ (เช่น ข้อผิดพลาดเกี่ยวกับการ์ด MicroSD)
- ไฟสีน้ำเงินคงที่: กำลังดูหรือเล่นวิดีโอในแอป EZVIZ
ไฟสีน้ำเงินกระพริบอย่างรวดเร็ว: กล่องพร้อมสำหรับการเชื่อมต่อ Wi-Fi แล้ว
ไฟสีน้ำเงินกระพริบอย่างช้าๆ: กล่องทำงานได้อย่างถูกต้อง



เปิดสวิตช์ไฟของ กล่อง และปล่อยให้เครื่องติด
กล่องจะหมุนอย่างเต็มที่จากด้านหนึ่งไปยังอีกด้านหนึ่งและเอียงขึ้นและลงหนึ่งครั้ง

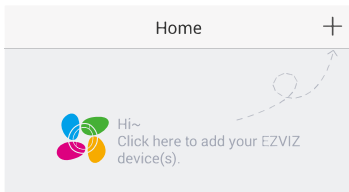
ขั้นตอนที่ 2 การติดตั้งกล้อง

1. สร้างบัญชีผู้ใช้

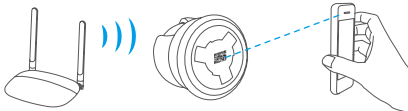
- เชื่อมต่อโทรศัพท์มือถือของคุณเข้ากับ Wifi โดยใช้เครือข่าย 2.4GHz ของคุณ
- ค้นหา "EZVIZ" ใน App Store หรือ Google Play (TM)
- ดาวน์โหลดและติดตั้งแอป EZVIZ
- เปิดใช้งานแอป
- สร้างและลงทะเบียนบัญชีผู้ใช้ EZVIZ โดยทำตามตัวช่วยในการเริ่มต้น

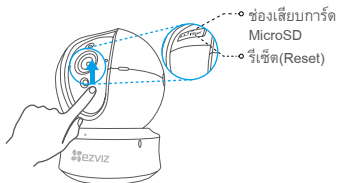
2. เพิ่มกล้องเข้าใน EZVIZ

- เข้าสู่ระบบบัญชีของคุณโดยใช้แอป EZVIZ
- แตะ "+" ในหน้าแรกเพื่อไปยังส่วนเชื่อมต่อสำหรับสแกนรหัส QR



- สแกนรหัส QR ที่ด้านหลังของกล้องหรือบ่อนหมายเลขซีเรียล SN ที่อยู่บนฉลาก
- ทำตามตัวช่วยของแอป EZVIZ เพื่อกำหนดค่า Wi-Fi ให้เสร็จสมบูรณ์





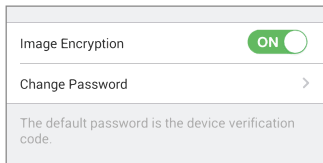
- i** • หากกล้องไม่สามารถเชื่อมต่อกับเครือข่าย Wi-Fi ของคุณได้ ให้กดปุ่ม รีเซ็ต ค้างไว้เป็นเวลา 5 วินาทีและทำซ้ำขั้นตอนที่ 2.2
- หากต้องการเลือกเครือข่าย Wi-Fi อื่นๆ ให้กดปุ่ม รีเซ็ต ค้างไว้เป็นเวลา 5 วินาทีเพื่อรีบูตอุปกรณ์

3. เปิดใช้งานการเข้ารหัสรูปภาพ

หลังจากเปิดใช้งานแล้ว วิดีโอและภาพของคุณจะถูกเข้ารหัสเมื่อมีการส่งสัญญาณ

นอกจากนี้คุณยังสามารถเปลี่ยนรหัสผ่านเริ่มต้นได้

- ไปที่การตั้งค่ากล้อง
- และที่ "Change Password (เปลี่ยนรหัสผ่าน)"



- และที่ "Edit (แก้ไข)"

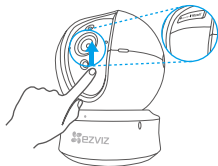
- ใส่รหัสยืนยันตั้งเดิมที่อยู่บนฉลากของกล่อง
- บอรรหัสผ่านใหม่ (ตัวอักษรและตัวเลข 6 ถึง 12 ตัว)

4. การปรับมุม


คุณสามารถปรับกล้องผ่านแอป EZVIZ เพื่อให้ได้มุมที่เหมาะสม มุมหมุนมีช่วงตั้งแต่ 0° ถึง 340° และมุมสายมีช่วงตั้งแต่ -15° ถึง 105°

การจัดการการ์ด SD

- i** ใส่การ์ด MicroSD ลงในช่องเสียบก่อนการติดตั้ง
 การ์ด MicroSD ไม่ได้รวมอยู่ในกล่อง ความเข้ากันได้ที่แนะนำ: คลาส 10, สูงสุด 128GB



1. ในแอป EZVIZ ให้แตะที่ Storage Status (สถานะอุปกรณ์จัดเก็บข้อมูล) ที่อยู่ในส่วนเชื่อมต่อสำหรับการตั้งค่าอุปกรณ์ เพื่อตรวจสอบสถานะของการ์ด SD

Wi-Fi Configure	TEST-WiFi  >
Storage Status	>
Device Version	Vx.x.x build xxxxxx No new version.

2. หากการ์ดหน่วยความจำแสดงสถานะ ยังไม่ได้เตรียมใช้งาน (Uninitialized) ให้
และเพื่อเป็นการเตรียมใช้งาน
สถานะจะเปลี่ยนเป็นปกติ (Normal) และการ์ดหน่วยความจำจะสามารถจัดเก็บ
วิดีโอ และ/หรือ รูปภาพได้

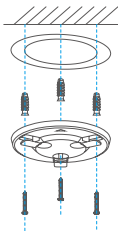
การติดตั้งบนผนัง (ทางเลือก)

กล้องสามารถติดตั้งได้ทั้งบนผนังหรือเพดาน

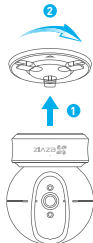


- ตรวจสอบให้แน่ใจว่าผนังมีความแข็งแรงเพียงพอที่จะรับน้ำหนักได้ถึงสามเท่าของตัวกล้อง
- ผนังสำหรับการติดตั้งจะต้องสะอาดและเรียบ

1. วางแม่แบบเจาะลงบนพื้นผิวที่คุณได้เลือกที่จะติดตั้งกล้อง
2. (สำหรับผนัง/เพดานซีเมนต์เท่านั้น) เจาะรูสกรูตามแม่แบบและใส่พุก 3 ตัว
3. ใช้สกรูโลหะสามตัวเพื่อยึดฐานกล้องตามแม่แบบ



4. ติดตั้งกล่องเข้ากับฐานและหมุนกล่อง 15° องศาเพื่อยึดให้แน่น



5. เชื่อมต่อสายไฟเข้ากับกล่อง หากกล่องเคยเชื่อมต่อกับเครือข่าย Wi-Fi มาแล้วก่อนหน้านี้ กล่องก็จะเชื่อมต่อกับเครือข่าย Wi-Fi โดยอัตโนมัติ

ภาคผนวก

เนื้อหาในกล่อง



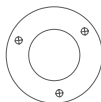
กล้อง (x1)



ฐาน (x1)



สายไฟ (x1)



แผ่นแบบสำหรับเจาะ (x1)



ชุดสกรู (x1)



อะแดปเตอร์จ่ายไฟ (x1)



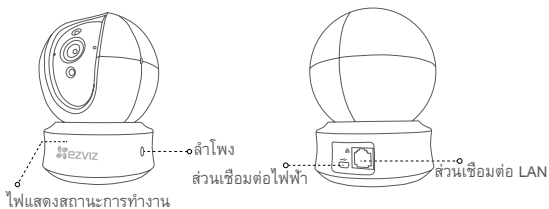
คู่มือการเริ่มต้นอย่างรวดเร็ว (x1)

ชนิด

A



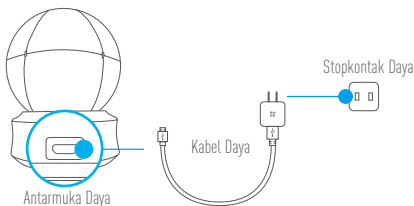
B



Pengaturan

Langkah 1 Nyalakan daya

Pasang kabel daya ke kamera, lalu colokkan adaptor daya ke stopkontak seperti yang diperlihatkan dalam gambar di bawah ini.



ID

Status Indikator LED



- Merah Tetap: Kamera memulai.
Berkedip Merah Pelan: Koneksi Wi-Fi gagal.
Berkedip Merah Cepat: Pengecualian perangkat (mis. kartu MicroSD bermasalah).
- Biru Tetap: Video sedang ditonton atau diputar dalam aplikasi EZVIZ.
Berkedip Biru Cepat: Kamera siap untuk koneksi Wi-Fi.
Berkedip Biru Pelan: Kamera berfungsi normal.



Nyalakan kamera dan biarkan menyala. Kamera akan berputar sepenuhnya dari satu sisi ke sisi lainnya serta bergerak ke arah atas dan bawah.

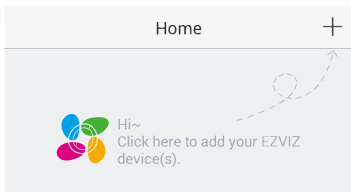
Langkah 2 Pengaturan Kamera

1. Buat akun pengguna

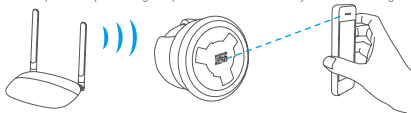
- Sambungkan ponsel Anda ke Wi-Fi menggunakan jaringan 2.4GHz.
- Cari "EZVIZ" di App Store atau Google Play™.
- Unduh dan pasang aplikasi EZVIZ.
- Luncurkan aplikasi.
- Buat, dan daftarkan akun pengguna EZVIZ dengan mengikuti Startup Wizard.

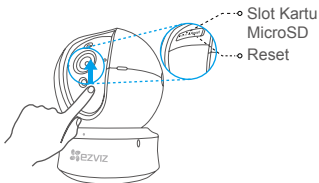
2. Menambahkan kamera ke EZVIZ

- Masuk ke akun Anda menggunakan aplikasi EZVIZ.
- Ketuk "+" pada halaman Utama untuk masuk ke antarmuka Pindai Kode QR.



- Pindai Kode QR di bagian bawah kamera.
- Ikuti panduan pemasangan aplikasi EZVIZ untuk menyelesaikan konfigurasi Wi-Fi.





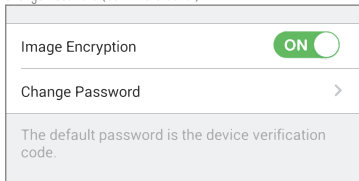
- Jika kamera gagal tersambung ke jaringan Wi-Fi Anda, tekan dan tahan tombol Reset selama 5 detik dan ulangi Langkah 2.2.
- Untuk memilih jaringan Wi-Fi lain, tekan dan tahan tombol Reset selama 5 detik untuk memulai ulang perangkat.

3. Aktifkan Enkripsi Gambar

Setelah mengaktifkannya, video dan gambar Anda dapat dienkrapsikan dalam transmisi.

Anda juga dapat mengubah kata sandi default.

- Buka pengaturan kamera.
- Ketuk "Change Password (Ganti Kata Sandi)".



- Ketuk "Edit (Edit)".
- Masukkan kode verifikasi asal yang terletak pada label kamera.
- Masukkan kata sandi baru (6 hingga 12 karakter dan angka).

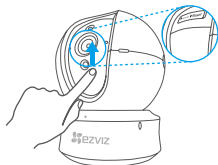
4. Menyesuaikan Sudut

Anda bisa menyesuaikan kamera melalui aplikasi EZVIZ untuk mendapatkan sudut optimal. Rentang perputaran sudut berkisar antara 0° hingga 340°, dan rentang


pemiringan sudut antara -15° hingga 105° .

Manajemen Kartu SD

- Masukkan kartu MicroSD ke dalam slot sebelum pemasangan.
- Kartu MicroSD tidak disertakan dalam Isi Kotak. Kompatibilitas yang dianjurkan: Kelas 10, Maks.128GB.



1. Di aplikasi EZVIZ, ketuk Storage Status (Status Penyimpanan) di antarmuka Device Settings (Pengaturan Perangkat) untuk memeriksa status kartu SD.

Wi-Fi Configure	TEST-WiFi  >
Storage Status	>
Device Version	Vx.x.x build xxxxxx No new version.

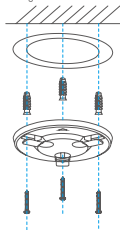
2. Jika status kartu memori ditampilkan sebagai Uninitialized (Belum Terinisialisasi), ketuk untuk menginisiasikannya. Statusnya kemudian berubah menjadi Normal dan kartu SD dapat menyimpan video dan/atau gambar.

Pemasangan di Dinding (Opsional)

Kamera bisa dipasang di dinding atau langit-langit.

- Pastikan dinding/langit-langit cukup kuat untuk menahan tiga kali bobot kamera dan pemasangan.
- Jauhkan kamera dari benda yang memantulkan cahaya seperti cermin.

1. Tempatkan template bor ke permukaan yang Anda pilih untuk memasang kamera.
2. (Untuk dinding/langit-langit semen saja) Bor lubang sekrup sesuai template dan masukkan ketiga sekrup ekspansi.
3. Gunakan tiga sekrup metal untuk mengatur kedudukan kamera sesuai template



4. Pasang kamera di atas alasnya, dan putar 15° untuk mengencangkannya.



5. Sambungkan kabel daya ke kamera. Jika sebelumnya kamera telah tersambung ke jaringan Wi-Fi, kamera akan otomatis tersambung ke jaringan Wi-Fi yang sama.

Lampiran

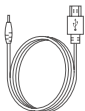
Isi Kotak



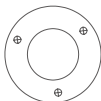
kamera (x1)



Alas (x1)



Kabel Daya (x1)



Template Bor (x1)



Kit Sekrup (x1)



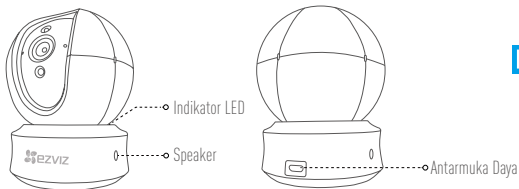
Adaptor Daya (x1)



Panduan Mulai Cepat (x1)

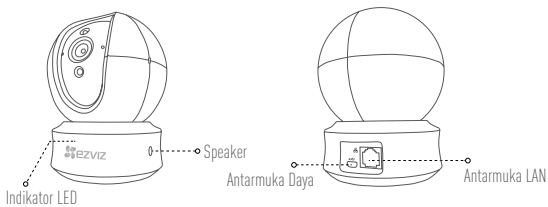
Jenis

A



ID

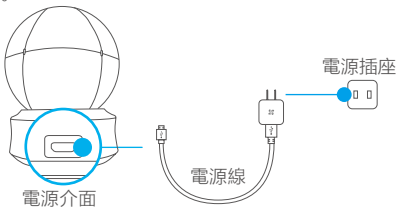
B



設定

步驟 1 開啟電源

將電源線連接至攝影機，然後再將電源變壓器插入插座，如下圖所示。



LED 指示燈狀



- 全紅：攝影機正在啟動。
緩慢閃紅燈：Wi-Fi 連線失敗。
快速閃紅燈：裝置異常（例如：MicroSD 卡錯誤）。
- 全藍：正在用 EZVIZ 應用程式觀看或播放影片。
快速閃藍燈：攝影機已準備好進行 Wi-Fi 連線。
緩慢閃藍燈：攝影機運作正常。



開啟攝影機並使其通電。攝影機會完全左右旋轉並且上下傾斜一次。

步驟 2 攝影機設定



低功率電波輻射性電機管理辦法
第十二條

經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

第十四條

低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前項合法通信，指依電信法規定作業之無線電通信。

低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

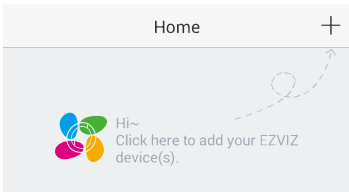
繁中

1. 建立使用者帳戶

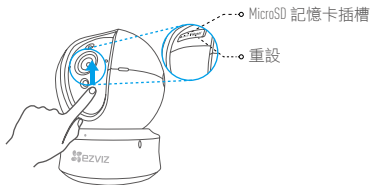
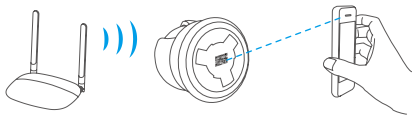
- 使用 2.4GHz 網路將行動電話連線至 Wi-Fi。
- 在 App Store 或 Google Play[™] 中搜尋「EZVIZ」。
- 下載並安裝 EZVIZ 應用程式。
- 啟動應用程式。
- 藉由以下啟動精靈建立、及註冊 EZVIZ 使用者帳戶。

2. 正在將攝影機新增至 EZVIZ

- 使用 EZVIZ 應用程式登入帳戶。
- 點選首頁上的「+」以前往掃描 QR 代碼介面。



- 掃描位在攝影機底部或「快速使用指南」封面上的 QR 代碼。
- 遵照 EZVIZ 應用程式精靈完成 Wi-Fi 設定。



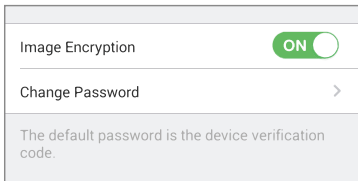
- 若攝影機無法連線至 Wi-Fi 網路，請按住 Reset 按鈕 5 秒並且重複步驟 2.2。
- 若要選取另一 Wi-Fi 網路，請按住 Reset 按鈕 5 秒以將裝置重開機。

3. 啟用圖像加密

啟用後，即可在傳送時加密影像和圖像。

您也可以更改預設密碼。

- 進入攝影機設定。
- 點擊「Change Password (變更密碼)」。



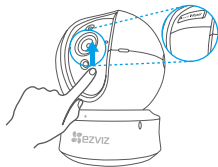
- 點擊「Edit (編輯)」。
- 輸入位於攝影機標籤上的原始驗證碼。
- 輸入新密碼 (6 至 12 個字母和數字)。

4. 角度調整


您可透過 EZVIZ 應用程式調整攝影機以取得最佳角度。偏角的範圍是從 0° 到 340°，而傾角的範圍是從 -15° 到 105°。

SD 卡管理

- 1. 安裝前先將 MicroSD 卡插入插槽。
- 包裝盒內容不含 MicroSD 卡。建議的相容性：Class 10，最大 128GB。



1. 在 EZVIZ 應用程式中，點擊「Device Settings (裝置設定)」介面中的「Storage Status (儲存裝置狀態)」查看 SD 卡狀態。

Wi-Fi Configure	TEST-WiFi  >
Storage Status	>
Device Version	Vx.x.x build xxxxxx No new version.

2. 如果記憶卡狀態顯示為「Uninitialized (未初始化)」，請點擊以將記憶卡初始化。
此狀態會更改成 Normal (正常)，並可儲存影像及 / 或圖片。

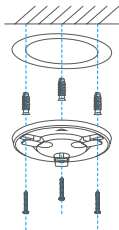
安裝 (可選)

攝影機可以安裝在牆上或天花板上。



- 請確定牆壁 / 天花板的強度可以承受三倍的攝影機的重量。
 - 攝影機應遠離鏡子等具反射性的物體。
1. 將鑽孔模板放在選擇安裝攝影機的表面上。
 2. (僅適用水泥牆 / 天花板) 依據模板鑽孔，然後插入三顆膨脹螺絲。

3. 依據模板使用三顆金屬螺絲固定攝影機。



4. 將攝影機安裝在底座上，並將其轉 15° 固定。



5. 連接電源線至攝影機。攝影機之前若曾連線至 Wi-Fi 網路，則會自動連線至同一 Wi-Fi 網路。

附錄

包裝盒內容



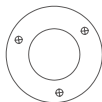
攝影機 (x1)



底座 (x1)



電源線 (x1)



鑽孔模板 (x1)



螺絲組 (x1)



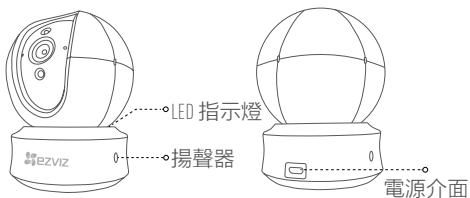
電源變壓器 (x1)



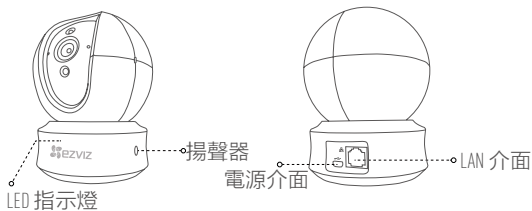
快速使用指南 (x1)

類型

A



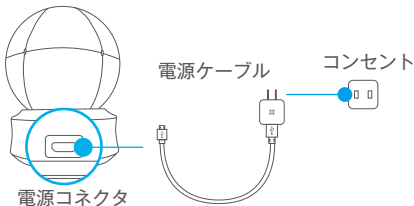
B



設定

1 通電

カメラと電源 AC アダプターを接続して、コンセントに差し込んでください。



LED インジケータ



- 赤色点灯：カメラ起動中です。
赤色点滅（遅い）：Wi-Fi 接続失敗
赤色点滅（早い）：エラー（例：MicroSD カードエラーなど）
- 青色点灯：アプリでモニタリング中
または録画再生中。
青色点滅（早い）：カメラが Wi-Fi
接続できません。
青色点滅（遅い）：カメラが正常稼働
しています。



カメラに電源を入れると、頭部が左右と上下に回転します。

2 カメラ設定

1. アプリのインストールとアカウント登録

- 2.4GHzのネットワークにスマートフォンを接続してください。
- App Store または Google Play (TM) でアプリ「EZVIZ」を検索してインストールしてください。
- アプリを起動して「新規ユーザー登録」でアカウントを作成してください。

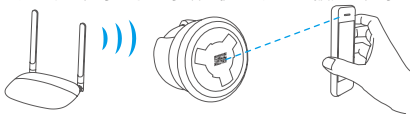
2. カメラ登録

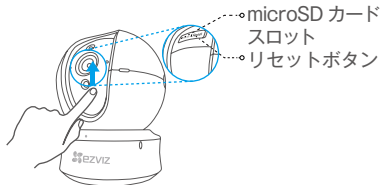
- 登録したアカウントでログインしてください。
- アプリトップ画面の「+」をタップしてください。
QRコード読み込み画面になります。



JP

- カメラに貼付されているラベルのQRコードを読み込んでください。
- アプリに表示される手順に従ってWi-Fi設定を完了してください。





- i カメラが Wi-Fi 接続できない場合、リセットボタンを 5 秒間長押しし、再起動させて再度手順 2-2 を行ってください。

3. パスワード変更

カメラを登録したらパスワードを変更してください。

カメラ設定画面「画像の暗号化」をオンにしてください。オンにするとモニタリングと録画再生時にパスワードの入力を求められます。

- 「パスワード変更」をタップしてください。



- 「編集」をタップしてください。
- カメラのラベルに記載されている認証コードを入力してください。
- 新しいパスワードを入力してください。(8-12文字の英数字で作成)

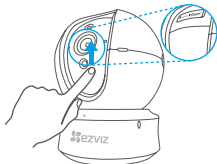
4. 角度調整

アプリでカメラのパン・チルト（上下左右首振り機能）を操作することができます。

パン（左右）：0° -340° チルト（上下）：-15° -105°

SD カードについて

- ・カメラを設置する前に microSD カードをカメラに装着してください。
- ・Class 10 microSD カードのご使用を推奨しています。最大 128GB 対応。



1. アプリ内の設定から「ストレージステータス」をタップして SD カードの状態を確認します。



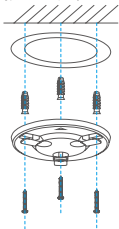
2. メモリカードの状態が「未初期化」の場合、タップをして初期化してください。初期化が完了すると録画などの保存ができるようになります。

カメラ設置

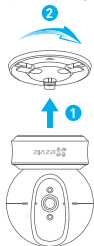
壁面や天井に取り付けることもできます。

- ・取付け場所がカメラ重量の 3 倍の重さに耐えられる強度があることを確認してください。
- ・カメラは鏡などの反射物を映さないようにしてください。

1. カメラを設置する場所を決めてください。
2. (コンクリート / 天井) 取付シールのネジ穴の間隔に従って穴を開けてください。空けた穴にアンカーを差し込んでください。
3. ネジを使って取付板を固定してください。



4. カメラを取付板にはめ込み、15° 回転させ固定してください。



5. カメラに電源を接続してください。Wi-Fi 設定が完了している場合は、自動的に Wi-Fi に接続されます。

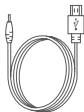
同梱物



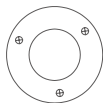
カメラ (x1)



取付板 (x1)



電源ケーブル (x1)



取付シール (x1)



ネジ・アンカー
セット (x1)



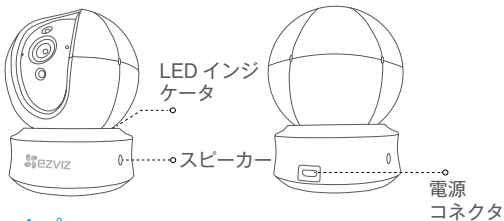
アダプタ (x1)



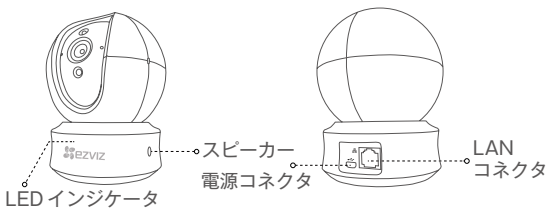
クイックガイド (x1)

タイプ

A タイプ



B タイプ



i 詳細は www.ezvizlife.com をご参照ください。

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- For any malfunction, defect, or failure caused by or resulting from the evidence of impact; mishandling; tampering; use contrary to the applicable instruction manual; incorrect power line voltage; accident; loss; theft; fire; flood; or other Acts of God; shipping damage; or damage resulting from repairs performed by unauthorized personnel;
- For any consumable parts, such as batteries, where the malfunction is due to the normal aging of the product;
- Cosmetic damage, including but not limited to scratches, dents, and broken plastic on parts;
- Any software, even if packaged or sold with EZVIZ hardware;
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제한 보증

Hangzhou EZVIZ Software Co., Ltd.(이하 "EZVIZ") 제품을 구매해 주셔서 감사합니다. 이 제한 보증 (이하 "보증") 은 EZVIZ 제품의 최초 구매자에게 제공되며 구체적인 법적 권리를 부여하지 않습니다. 또한 국가, 지방 또는 관할 지역에 따른 법적 권리를 보유할 수 있습니다. 이 보증은 제품의 최초 구매자에게만 적용됩니다. "최초 구매자"란 공인된 판매점으로부터 EZVIZ 제품을 구매한 모든 소비자들을 의미합니다. 관련 법률에 의거 허용되지 않는 지역에서는 본 보증의 면책 조항, 배제 및 책임의 한계가 적용되지 않을 수 있습니다. 모든 유통 업체, 재판매자, 대리점 또는 직원은 본 보증을 변경, 연장 또는 추가할 권한이 없습니다.

귀하의 EZVIZ 제품은 구매 일자부터 일 (1) 년간 원자재 및 제조상의 결함에 대해 보증을 받을 수 있으며 제품을 구매한 국가 또는 주의 법률에 따라 더 긴 기간이 적용될 경우 일반적으로 사용 설명서에 명시됩니다.

고객 서비스에 문의하여 보증 서비스를 요청할 수 있습니다.

보증 기간 이내에 결함이 있는 모든 EZVIZ 제품에 대해, EZVIZ 는 (i) 귀하의 제품을 무상으로 수리 또는 교체하거나, (ii) 귀하의 제품과 상응하는 기능을 탑재한 유사 제품으로 교체하거나, (iii) 귀하가 구매한 영수증 또는 복사본이 제공되는 바와 같이 처음 구매한 가격으로 환불할 것이며, 귀하는 결함에 관한 간략한 설명과 함께 본래 포장 상태로 제품을 반납해야 합니다. EZVIZ 의 단독 재량에 따라 수리 또는 교체 시 신제품, 리퍼 제품 또는 부품이 사용될 수 있습니다. 본 보증은 귀하가 제품을 반납할 때 발생하는 배송비, 보험 및 기타 부대비용을 보상하지 않습니다.

관련 법률에 의거 금지되는 지역을 제외하고 본 보증은 보증 위반에 관한 단독적이며 독점적인 구제 방법입니다. 본 보증에 따라 수리 또는 교체된 모든 제품은 제품 수령일 또는 잔존하는 최초 보증 기간에서 구식 (90) 일의 추가 보증 기간이 적용됩니다.

다음과 같은 경우 이 보증은 적용되지 않으며 효력이 없습니다.

- 보증 기간이 지난 후 보증을 청구하거나 제품 구제 증빙을 제출하지 않는 경우;
- 충격, 취급 부주의, 조작, 사용 설명서의 지침을 위반하는 사용, 잘못된 연결, 사고, 분실, 도난, 화재, 홍수 등의 기타 천재지변, 운송 관련 손상 또는 허가 받지 않은 사람이 예외에 의한 수리로 발생한 손상으로 인해 오작동, 결함 또는 고장이 발생한 경우;
- 배터리 등의 소모성 부품 등 정상적인 제품 노후로 인해 오작동이 발생한 경우;
- 긁힘, 흠집, 플라스틱 깨짐 및 이에 국한하지 않고 외관이 손상된 경우;
- 제품에 포함되었거나 EZVIZ 하드웨어와 함께 판매된 소프트웨어가 손상된 경우;
- 기타 원자재 또는 제조상의 결함과 무관한 손상에 해당하는 경우;
- 일상적인 청소, 일반적인 외관 및 기계적인 마모에 해당하는 경우.

보증 면책 조항

본 보증의 상기 명시된 항목을 제외하고 관련 법률이 허용하는 최대 범위 내에서 EZVIZ 는 시장 적합성의 목시적 보증과 특정 목적에의 적합성, 적용 가능한 목시적 보증 기간 또는 본 보증 기간에 관한 조건, 제품 보안, 또는 제품 정보 및 데이터의 가용성 및 신뢰성 등 제품과 관련된 조건을 포함한 모든 명시적, 목시적 및 법적 보증을 부인합니다.

참고: 일부 주 또는 관할 구역은 목시적 보증의 유효 기간에 관한 제한을 허용하지 않으므로, 상기 제한 사항이 귀하에게 적용되지 않을 수도 있습니다.

손해의 제한

EZVIZ 는 본 보증 또는 제품과 관련해 발생한 데이터 유실 또는 수익 손실로 인한 결과적, 부수적, 징벌적 또는 특별 손해에 대해 일체의 책임을 지지 않으며 또한 본 보증 또는 제품과 관련해 발생한 EZVIZ 의 총 보상 책임은 제품을 최초 구매할 때 발생한 실구매 금액의 총액을 초과하지 않습니다.

참고: 일부 주 또는 관할 구역은 부수적 또는 결과적 손해에 관한 예외 또는 제한을 허용하지 않으므로, 상기 제한은 예외 조항은 귀하에게 적용되지 않을 수 있습니다.

책임의 제한

모든 제품과 데이터는 귀하의 편의를 위해 "있는 그대로" 및 "이용할 수 있는 상태로" 제공됩니다. EZVIZ 는 제품 정보 및 데이터의 가용성, 정확도 또는 신뢰도를 대변하거나 보증하거나 보장하지 않으며, 해당 제품 정보 및 데이터 또는 제품의 사용이 귀하 가정에 안전을 제공하거나 대변하거나 보증하거나 보장하지 않습니다. 귀하의 제품 또는 정보와 데이터를 사용하여 귀하의 재량에 따른 제품 사용에는 위험이 존재합니다. 귀하는 제품 정보, 데이터 및 제품을 사용하여 있어 발생하는 배선 연결, 고장, 전기, 가정, 제품, 제품 주변 기기, 컴퓨터, 모바일 기기 및 기타 모든 물품과 반작용 등에 관한 일체의 손실, 책임, 손상에 관해 전적으로 책임 (및 EZVIZ 의 면책) 이 있습니다. EZVIZ 가 제공하는 제품 정보 및 데이터는 정보를 획득하는 직접적인 방법의 대체 수단을 의미하지 않습니다. 예를 들어 제품이 제공하는 알림은 가정 및 제품의 음성식 및 시각적 표시를 대체하지 않으며 제 3자의 모니터링 서비스를 의미하는 것이 아닙니다.

문의 사항이 있는 경우 언제든지 판매점 또는 고객 서비스에 연락해주시십시오.

BẢO HÀNH CÓ GIỚI HẠN

Cảm ơn quý vị đã mua sản phẩm Hangzhou EZVIZ Software Co., Ltd. ("EZVIZ"). Gói bảo hành có giới hạn này ("gói bảo hành") sẽ đem đến cho quý vị, người mua ban đầu của sản phẩm EZVIZ, những quyền hợp pháp cụ thể. Quý vị cũng được hưởng các quyền hợp pháp khác tùy theo tiêu bang, tỉnh hoặc khu vực có quyền tài phán. Gói bảo hành này chỉ áp dụng duy nhất cho người mua ban đầu của sản phẩm. "Người mua ban đầu" nghĩa là bất kỳ khách hàng nào đã mua sản phẩm EZVIZ từ người bán được ủy quyền. Việc tuyên bố miễn trừ, loại bỏ và hạn mức trách nhiệm theo gói bảo hành này sẽ không được áp dụng trong phạm vi bị cấm bởi luật áp dụng. Không một nhà phân phối, nơi bán lẻ, đại lý hay nhân viên nào được ủy quyền để thực hiện bất kỳ sửa đổi, mở rộng hoặc bổ sung nào đối với gói bảo hành này. Sản phẩm EZVIZ của quý vị được bảo hành trong thời hạn một (1) năm kể từ ngày mua cho các khiếm khuyết về vật liệu và chế tác hoặc trong thời hạn dài hơn luật pháp của quốc gia hoặc tiểu bang nơi sản phẩm này được bán có thể quy định, khi sản phẩm được sử dụng bình thường theo sách hướng dẫn sử dụng.

Quý vị có thể yêu cầu dịch vụ bảo hành bằng cách liên lạc với Dịch vụ Chăm sóc Khách hàng của chúng tôi.

Đối với bất kỳ sản phẩm EZVIZ lỗi nào được bảo hành, tùy theo lựa chọn của mình mà EZVIZ sẽ (i) sửa chữa hoặc thay thế miễn phí sản phẩm của quý vị; (ii) đổi sản phẩm của quý vị với một sản phẩm có chức năng tương đương; hoặc (iii) hoàn trả lại số tiền mua hàng ban đầu, với điều kiện quý vị cung cấp biên lai gốc hoặc bản sao biên lai mua hàng, giải thích ngắn gọn về lỗi hư hỏng và hoàn trả sản phẩm trong bao bì đóng gói ban đầu của sản phẩm. Theo toàn quyền quyết định của EZVIZ, việc sửa chữa và thay thế có thể được thực hiện với một sản phẩm hoặc linh kiện mới hoặc đã được tân trang. Gói bảo hành giới hạn này không bao gồm phi vận chuyển, bảo hiểm hay bất kỳ phụ phí nào khác mà quý vị phải chi trả trong quá trình hoàn trả lại sản phẩm.

Trừ khi bị cấm bởi luật áp dụng, đây là biện pháp khác phục duy nhất và dành riêng cho quý vị đối với trường hợp vi phạm gói bảo hành này. Bất kỳ sản phẩm nào đã được sửa chữa hoặc thay thế theo như gói bảo hành giới hạn này sẽ được bảo vệ bởi các điều khoản của gói bảo hành này thêm chín mươi (90) ngày kể từ ngày giao hàng hoặc trong khoảng thời gian còn lại của gói bảo hành ban đầu.

Gói bảo hành này sẽ không áp dụng và trở nên vô hiệu:

- Nếu yêu cầu bảo hành được đưa ra ngoài thời hạn hoặc bảo hành hoặc không cung cấp được bằng chứng mua hàng.
- Đối với lỗi hoạt động, khiếm khuyết hay hỏng hóc bất kỳ gây ra bởi hoạt động sai lầm hoặc bằng chứng cho thấy là do đập, bảo quản không tốt, tự ý can thiệp, sử dụng trái với sách hướng dẫn áp dụng cho sản phẩm, điện áp nguồn không đúng, tai nạn, thất lạc, trộm cắp, hỏa hoạn, lũ lụt hoặc thiên tai, hư hỏng khi chuyển phát hoặc hư hỏng do việc sửa chữa của người không được ủy quyền thực hiện.
- Đối với bất kỳ bộ phận tiêu hao nào như pin, trong đó lỗi là do sử dụng quá mức hoặc thông thường của sản phẩm.
- Hư hỏng ngoại quan, bao gồm nhưng không giới hạn ở các vết trầy xước, vết lõm và nhựa gầy, vô trên các công cụ thiết bị.
- Bất kỳ phần mềm nào, cho dù được đồng gửi hoặc bán kèm theo phần cứng của EZVIZ.
- Đối với các trường hợp hư hỏng khác không phải do các khiếm khuyết về vật liệu hoặc chế tác.
- Về sinh thường kỳ, hao mòn và hư hỏng cơ học và ngoại quan thông thường.

TUYÊN BỐ MIỄN TRỪ TRÁCH NHIỆM BẢO HÀNH

TRỪ CÁC TRƯỜNG HỢP NHƯ ĐƯỢC CHỈ ĐỊNH Ở TRÊN TRONG GÓI BẢO HÀNH NÀY VÀ TRONG PHẠM VI ĐÃ ĐƯỢC PHÁP LUẬT HIỆN HÀNH CHO PHÉP, EZVIZ TUYÊN BỐ THOAÍ THẮC MƠI TRÁCH NHIỆM BẢO HÀNH VÀ ĐIỀU KIỆN ĐƯỢC THỂ HIỆN NGŨ YẾU HOẶC NGỮ YẾU HOẶC MANG TÍNH PHÁP QUY LIÊN QUAN ĐẾN SẢN PHẨM NÀY, BAO GỒM CẢ CÁC TRÁCH NHIỆM BẢO HÀNH ĐƯỢC NGŨ YẾU VỀ KHẢ NĂNG TIÊU THỤ VÀ TÍNH HỮU HỢP CHO MỘT MỤC ĐÍCH CỤ THỂ, THỜI HẠN CỦA BẤT KỲ TRÁCH NHIỆM BẢO HÀNH HOẶC ĐIỀU KIỆN ĐƯỢC NGŨ YẾU NÀO CŨ THỂ ĐƯỢC ÁP DỤNG CHO GÓI BẢO HÀNH NÀY, TÍNH AN TOÀN CỦA SẢN PHẨM HOẶC TÍNH KHẢ DỤNG VÀ ĐỘ TIN CẬY CỦA CÁC THÔNG TIN HOẶC DỮ LIỆU SẢN PHẨM.

LƯU Ý: DO MỘT SỐ TIỂU BANG HOẶC QUY ĐỊNH PHÁP LÝ KHÔNG CHO PHÉP GÓI HẠN VỚI THỜI HẠN CỦA ĐIỀU KHOẢN BẢO HÀNH AN CHỈ, DO VẬY NHỮNG GIỚI HẠN TRÊN ĐÂY CŨ THỂ SẼ KHÔNG ÁP DỤNG ĐỐI VỚI QUÝ VỊ.

GIỚI HẠN THIẾT HẠI

TRONG MỌI TRƯỜNG HỢP EZVIZ ĐỀU SẼ KHÔNG CHỊU TRÁCH NHIỆM ĐỐI VỚI BẤT KỲ THIẾT HẠI NÀO MANG TÍNH TẮT NHIÊN, NGẪU NHIÊN, RẦM ĐÊ HOẶC ĐẶC BIỆT, BAO GỒM BẤT KỲ THIẾT HẠI NÀO DO DỮ LIỆU BI MẮT HOẶC LỖI NHÂN BỊ MẮT, PHÁT SINH TỰ HOẶC LIÊN QUAN ĐẾN GÓI BẢO HÀNH HOẶC SẢN PHẨM NÀY VÀ TỔNG TRÁCH NHIỆM CÔNG ĐỒN CỦA CÔNG TY PHÁT SINH TỰ HOẶC LIÊN QUAN ĐẾN GÓI BẢO HÀNH HOẶC SẢN PHẨM NÀY SẼ KHÔNG VƯỢT QUÁ SỐ TIỀN MÀ NGƯỜI MUA BAN ĐẦU THỰC TRẢ CHO SẢN PHẨM.

LƯU Ý: DO MỘT SỐ TIỂU BANG HOẶC QUY ĐỊNH PHÁP LÝ KHÔNG CHO PHÉP VIỆC LOẠI BỎ HOẶC GIỚI HẠN CÁC TỐN THẤT GIAN THIỆT GIAN THIỆT NGẪU NHIÊN, DO VẬY NHỮNG GIỚI HẠN HOẶC LOẠI BỎ TRÊN ĐÂY CŨ THỂ SẼ KHÔNG ÁP DỤNG ĐỐI VỚI QUÝ VỊ.

HẠN MỨC TRÁCH NHIỆM

MỌI THÔNG TIN VÀ DỮ LIỆU SẢN PHẨM ĐỀU ĐƯỢC CUNG CẤP VỚI SỰ THUẬN TIỆN CỦA QUÝ VỊ, THEO HÌNH THỨC "CƠ SỞ CUNG CẤP VÀY" VÀ "TUY ĐIỀU KIỆN SẴN CŨ". EZVIZ KHÔNG TUYÊN BỐ, BẢO ĐẢM HAY CAM ĐOAN RẴNG CÁC THÔNG TIN VÀ DỮ LIỆU SẢN PHẨM SẼ CŨ SẴN, CHÍNH XÁC HOẶC ĐÁNG TIN CẬY HOẶC RẴNG THÔNG TIN VÀ DỮ LIỆU SẢN PHẨM HOẶC VIỆC SỬ DỤNG SẢN PHẨM SẴN AN TOÀN TẠI NHÀ QUÝ VỊ. QUÝ VỊ SỬ DỤNG MỌI THÔNG TIN, DỮ LIỆU SẢN PHẨM VÀ SẢN PHẨM THEO QUYẾT ĐỊNH CỦA CHÍNH MÌNH VÀ VỚI RỦI RO DO MINH TỰ CHỊU. QUÝ VỊ HOÀN TOÀN CHỊU TRÁCH NHIỆM ĐỐI VỚI (VÀ EZVIZ TUYÊN BỐ THOAÍ THẮC) BẤT KỲ VÀ MỌI TỐN THẤT, TRÁCH NHIỆM HOẶC THIẾT HẠI, BAO GỒM CẢ ĐƯỜNG DẪY ĐIỆN, ĐỒ GẮ LẮP ĐIỆN, NHÀ Ở, SẢN PHẨM, THIẾT BỊ NGOẠI VỊ CỦA SẢN PHẨM, MÁY VỊ TÍNH, THIẾT BỊ DI ĐỘNG VÀ MỌI ĐỀ KHÁC VÀ VẬT NUÔI, PHÁT SINH TỰ VIỆC SỬ DỤNG THÔNG TIN, DỮ LIỆU SẢN PHẨM HOẶC SẢN PHẨM. EZVIZ KHÔNG CŨ Y ĐỊNH CUNG CẤP CÁC THÔNG TIN VÀ DỮ LIỆU SẢN PHẨM THAY THẾ CHO CÁC PHƯƠNG TIỆN THU THẬP THÔNG TIN TRỰC TIẾP. VỊ ĐỤ, MỘT THÔNG BÁO ĐƯỢC CUNG CẤP THÔNG TIN SẢN PHẨM SẼ KHÔNG NHẠM MỤC ĐÍCH THAY THẾ CHO CÁC CHỈ BÁO TIẾNG VÀ HÌNH Ở TRONG NHÀ VÀ TRÊN SẢN PHẨM, CÁCH NHƯ KHÔNG DÀNH CHO DỊCH VỤ GIÁM SÁT CỦA MỘT BÊN THỨ BA.

Vui lòng liên hệ với bên bán hàng của quý vị hoặc Dịch vụ Chăm sóc Khách hàng của chúng tôi nếu quý vị có bất kỳ thắc mắc nào.

ข้อจำกัดของการรับประกัน

ขออนุญาตที่ชื่อผลิตภัณฑ์ของ Hangzhou EZVIZ Software Co. Ltd. ("EZVIZ") ข้อจำกัดของการรับประกันนี้ (การรับประกัน) จะให้สิทธิตามกฎหมายที่เฉพาะเจาะจงกับ ผู้ซื้อดั้งเดิมของผลิตภัณฑ์ EZVIZ นอกจากนี้คุณอาจมีสิทธิตามกฎหมายอื่น ๆ ที่แตกต่างกันไปในแต่ละ จังหวัดหรือเขตอำนาจ การรับประกันนี้ใช้กับผู้ซื้อดั้งเดิมของผลิตภัณฑ์เท่านั้น "ผู้ซื้อดั้งเดิม" หมายถึงผู้บริโภคที่ซื้อผลิตภัณฑ์ EZVIZ จากตัวแทนจำหน่ายที่ได้รับอนุญาต คำว่า "ผลิตภัณฑ์" หมายความรวมถึงข้อมอบภายใต้ข้อจำกัดของการรับประกันนี้จะไม่สามารถนำไปใช้ภายในประเทศที่ถูกห้ามไว้ตามกฎหมายที่บังคับใช้ ไม่อนุญาตให้ผู้จัดจำหน่าย ผู้ค้าปลีก ตัวแทนหรือลูกจ้างรายใดทำการแก้ไข ซ่อมหรือเพิ่มเติมสิ่งใด ให้กับข้อจำกัดของการรับประกัน

ผลิตภัณฑ์ EZVIZ ของคุณมีการรับประกันที่เป็นระยะเวลาหนึ่ง (1) มีนับจากวันที่ซื้อเพื่อเป็นการรับประกันที่พร้อมทั้งที่เกิดจากวัสดุและการผลิต หรือระยะเวลาการรับประกันที่นานกว่า ทั้งนี้จะเป็นไปตามเงื่อนไขที่กำหนดไว้ในกฎหมายในประเทศที่ผลิตภัณฑ์ได้รับการวางจำหน่าย เมื่อผลิตภัณฑ์ถูกใช้งานตามปกติโดยตลอดอยู่กับคู่มือการใช้งาน

คุณสามารถขอใช้บริการการรับประกันนี้ได้โดยติดต่อฝ่ายบริการลูกค้าของเรา

สำหรับผลิตภัณฑ์ EZVIZ ใดๆ ที่ชำรุดภายใต้การรับประกัน EZVIZ จะเป็นผลิตภัณฑ์ (1) ซ่อมแซมหรือเปลี่ยนผลิตภัณฑ์ของคุณโดยไม่คิดค่าใช้จ่าย (2) แยกเปลี่ยนผลิตภัณฑ์ของคุณด้วยผลิตภัณฑ์ที่เทียบเท่า (3) หรือคืนเงินตามราคาซื้อเดิมที่แสดงอยู่ในใบเสร็จรับเงินฉบับหรือสำเนา ไปรษณีย์ ค่าใช้จ่ายโดยสรุปเกี่ยวกับข้อบกพร่องและส่งผลิตภัณฑ์กลับคืนในใบเสร็จเพิ่มเติม การซ่อมแซมหรือการทดแทนอาจได้รับการดำเนินการกับผลิตภัณฑ์ใหม่ หรือผลิตภัณฑ์หรือส่วนประกอบที่ได้รับการปรับปรุงแก้ไข โดยบริษัทของคุณที่จอง EZVIZ การรับประกันนี้จะไม่ครอบคลุมถึงค่าขนส่งทางไปรษณีย์ ค่าประกันภัยและค่าใช้จ่ายอื่นๆ ที่เกิดขึ้นจากการส่งผลิตภัณฑ์กลับคืน แม้แต่จะถูกห้ามไว้ตามกฎหมายที่มีการบังคับใช้ นี่เป็นการเฝ้าระวังเฉพาะคุณเป็นผู้ดำเนินการและผลิตภัณฑ์ของการรับประกันนี้ ผลิตภัณฑ์ใดๆ ที่ได้รับการซ่อมแซมจะถูกเปลี่ยนใหม่ภายใต้ข้อจำกัดของการรับประกันนี้ จะได้รับการคุ้มครองตามเงื่อนไขของข้อจำกัดการรับประกันนี้ได้ก็ต่อเมื่อไปเป็นเวลาเก้าสิบ (90) วันนับจากวันที่จัดส่งหรือมีรายการระยะเวลาที่แสดงอยู่ในการรับประกันเดิม

การรับประกันนี้จะไม่ครอบคลุมและถือเป็นใบละ:

- หากการเคลมประกันเกิดขึ้นนอกระยะเวลาการรับประกันหรือไม่ได้แสดงหลักฐานการซื้อ
- สำหรับการทำงานที่ผิดพลาด ข้อบกพร่องหรือความเสียหายที่เกิดจาก หรือเป็นผลมาจากเหตุการณ์ใดๆ การใช้งานที่ผิดพลาดและการดัดแปลง; การดัดแปลงชิ้นที่ติดกับคู่มือการใช้งาน; การใส่สารให้ชุ่มชื้นลงในไฟฟ้าที่ไม่ถูกต้อง; การเกิดอุบัติเหตุ; การสูญหาย; การถูกโจรกรรม; ไฟไหม้ น้ำท่วม; น้ำหนัก; หรือการกระแทก จากเหตุสุดวิสัย; ความเสียหายจากการขนส่งสินค้า; หรือความเสียหายที่เกิดจากการซ่อมแซมโดยบุคคลที่ไม่ได้รับอนุญาต
- สำหรับวัสดุสิ้นเปลืองใดๆ เช่น แบตเตอรี่ ซึ่มีข้อบกพร่องที่เกิดจากการเสื่อมสภาพตามปกติของผลิตภัณฑ์
- รั่วของเหลวเสียหายรวมถึงน้ำที่จำกัดเฉพาะรอยขีดข่วน รอยบุบและพลาสติกในองค์ต่ออีก
- ซอฟต์แวร์ใดๆ แม้ว่าจะบรรจรวมหรือขายร่วมกับฮาร์ดแวร์ของ EZVIZ
- สำหรับความเสียหายอื่นๆ ที่ปราศจากข้อบกพร่องของวัสดุหรือการผลิต
- การที่ความเสียหายสามารถ รอยขีดข่วนและการชำรุดสึกหรอหรือมีอายุของกลไก

ค่าความเสียหายสำหรับการรับประกัน

EZVIZ ขอสงวนสิทธิ์ความรับผิดชอบที่เฉพาะเจาะจง โดยมัน และตามกฎหมาย รวมทั้งเงื่อนไขที่เกี่ยวข้องกับผลิตภัณฑ์ เช่น การรับประกันสินค้าโดยมัน และ ความเหมาะสมสำหรับวัตถุประสงค์ของการใช้งานที่เฉพาะเจาะจง ระยะเวลาของการรับประกันโดยมันหรือเงื่อนไขตามระยะเวลาของการรับประกันนี้ ความปลอดภัยของผลิตภัณฑ์ หรือความพร้อมและความน่าเชื่อถือของผลิตภัณฑ์ของคุณ เว้นแต่จะมีการระบุไว้ว่าดำเนินการรับประกันกับผลิตภัณฑ์ในกล่องชุดสุดท้ายของกฎหมายของคุณ บางจังหวัดหรือเขตอำนาจอาจไม่อนุญาตให้มีข้อจำกัดเกี่ยวกับระยะเวลาการรับประกันโดยมัน ดังนั้นข้อจำกัดข้างต้นอาจไม่มีผลกับคุณ ข้อจำกัดเกี่ยวกับความเสียหาย

ไม่จำกัด แต่ทั้งจะไม่รับผิดชอบความเสียหายที่เกิดจากผลกระทบที่ต่อเนื่อง ความเสียหายจากอุบัติเหตุ ความเสียหายที่เป็นข้อมอบ ความเสียหายแบบพิเศษ โดยรวมถึงความเสียหายใดๆ ที่เกี่ยวกับคุณสมบัติของข้อมูล หรือการสูญเสียไฟล์ใดๆ ที่เนื่องมาจากข้อจำกัดของการรับประกันนี้หรือผลิตภัณฑ์ หรือความรับผิดชอบของ EZVIZ ที่เกิดขึ้นหากเกี่ยวข้องกับข้อจำกัดของการรับประกันหรือผลิตภัณฑ์จะตั้งมีจำนวนเงินค่าชดเชยไม่เกินจำนวนเงินที่แท้จริงที่คุณซื้อผลิตภัณฑ์ที่ขายหมด บางจังหวัดหรือเขตอำนาจอาจไม่อนุญาตให้มีข้อจำกัดความเสียหายเนื่องมาจากอุบัติเหตุหรือความเสียหายที่ต่อเนื่อง ดังนั้นข้อจำกัดหรือข้อบกพร่องดังกล่าวข้างต้นอาจไม่มีผลกับคุณ

ข้อจำกัดของการรับผิดชอบ

ข้อมูลผลิตภัณฑ์และข้อมูลทั้งหมดจัดเตรียมเพื่อความสะดวกของคุณ ในแบบ "ตามสภาพ" และ "ตามที่เห็น" EZVIZ ไม่ได้เป็นตัวแทน ให้การรับประกันหรือให้การรับรองว่าข้อมูลผลิตภัณฑ์จะได้รับการจัดไว้ดี มีความถูกต้อง หรือมีความน่าเชื่อถือ นอกจากนี้ข้อมูลผลิตภัณฑ์ และข้อมูลการใช้งานผลิตภัณฑ์ที่จัดไว้ทั้งหมดนี้มีไว้เพื่อให้อ่านตามความปลอดภัยเมื่อใช้งานภายในบ้านของคุณ คุณใช้ข้อมูลผลิตภัณฑ์และผลิตภัณฑ์ที่โดยปกติของคุณที่พึงและความเสี่ยงของคุณ คุณจะต้องรับผิดชอบต่อผู้เกี่ยวข้องตามผลิตภัณฑ์ใดๆ และความเสียหายทั้งหมด และการจำกัดความรับผิดชอบของ EZVIZ รวมทั้งความเสียหาย หรือความเสียหาย เช่น สายไฟ อุปกรณ์ติดตั้ง ไฟฟ้าบ้าน ผลิตภัณฑ์ อุปกรณ์ต่อพ่วงของผลิตภัณฑ์ คอมพิวเตอร์ อุปกรณ์โทรศัพท์มือถือ และจากกรณีอื่นๆ ทั้งหมดและตัดสินเอง ที่เป็นผลมาจากการใช้ข้อมูลผลิตภัณฑ์ และผลิตภัณฑ์ของคุณ ข้อมูลผลิตภัณฑ์และข้อมูลที่จัดไว้ให้จาก EZVIZ ไม่ได้มีเจตนาเพื่อขัดขวางหรือการในการรับข้อมูลโดยตรง ยกตัวอย่างเช่น คำเตือนที่เป็นไปได้โดยผลิตภัณฑ์ไม่ได้มีเจตนาเพื่อขัดขวางหรือข้อบกพร่องซึ่งในบางกรณีอาจปรากฏในบ้านแบบผลิตภัณฑ์ หรือบริการตรวจสอบจากบุคคลที่สาม หากมีข้อสงสัยใดๆ โปรดติดต่อตัวแทนจำหน่ายหรือฝ่ายบริการลูกค้า

GARANSI TERBATAS

Terima kasih telah membeli produk Hangzhou EZVIZ Software Co., Ltd. ("EZVIZ"). Garansi terbatas ini ("garansi") memberi Anda, pembeli pertama produk EZVIZ, hak-hak hukum spesifik. Anda juga dapat memiliki hak hukum lainnya yang berbeda berdasarkan negara bagian, provinsi, atau yurisdiksi. Garansi ini hanya berlaku untuk pembeli pertama produk. "Pembeli pertama" berarti setiap konsumen yang telah membeli produk EZVIZ dari penjual resmi. Penafian, pengecualian, dan batasan tanggung jawab berdasarkan garansi ini tidak akan berlaku sejauh dilarang oleh hukum yang berlaku. Distributor, pengecer, agen, atau karyawan tidak diizinkan untuk membuat perubahan, penjangkitan, atau penambahan pada garansi ini.

Produk EZVIZ Anda mendapatkan garansi selama periode dua (1) tahun dari tanggal pembelian terhadap kecacatan bahan dan kualitas pengerjaan, atau periode yang lebih panjang jika disyaratkan oleh hukum di negara atau negara bagian tempat produk ini dijual, saat digunakan secara normal sesuai dengan panduan pengguna.

Anda dapat meminta layanan garansi dengan menghubungi Layanan Pelanggan kami.

Untuk setiap produk EZVIZ yang rusak dalam masa garansi, EZVIZ akan, sesuai pilihannya, (i) memperbaiki atau mengganti produk Anda secara gratis; (ii) menukar produk Anda dengan produk yang berfungsi setara; atau (iii) mengembalikan harga pembelian asli, dengan ketentuan Anda memberikan tanda terima pembelian asli atau salinannya, penjelasan singkat tentang cacat, dan mengembalikan produk dalam kemasan aslinya. Atas pertimbangan EZVIZ sendiri, perbaikan atau penggantian dapat dilakukan dengan produk atau komponen yang baru atau rekondisi. Garansi ini tidak mencakup biaya pengiriman, asuransi, atau biaya tak terduga lainnya yang Anda keluarkan dalam pengembalian produk.

Kecuali jika dilarang oleh hukum yang berlaku, ini adalah solusi Anda satu-satunya dan eksklusif untuk pelanggaran garansi ini. Setiap produk yang telah diperbaiki atau diganti dalam garansi ini akan ditanggung oleh ketentuan garansi ini selama sembilan puluh (90) hari sejak tanggal pengiriman atau sisa masa garansi asal manapun yang lebih panjang.

Garansi ini tidak akan berlaku dan batal:

- Jika klaim garansi dilakukan di luar masa garansi atau jika bukti pembelian tidak disediakan;
- Untuk segala malafungsi, kecacatan, atau kegagalan yang nyata-nyata disebabkan oleh atau akibat adanya benturan; salah penanganan; perusakan; penggunaan yang bertentangan dengan petunjuk penggunaan yang berlaku; tegangan saluran listrik yang salah; kecekakan; kehilangan; pencurian; kebakaran; banjir; atau bencana alam lainnya; kerusakan pengirim; atau kerusakan yang disebabkan oleh perbaikan yang dilakukan oleh personel yang tidak berwenang;
- Untuk setiap komponen habis pakai, seperti baterai, di mana malafungsi disebabkan oleh penebaran normal produk;
- Perusakan kosmetik, termasuk tetapi tidak terbatas pada goresan, penyok, dan plastik pecah pada port;
- Perangkat lunak apa pun, meskipun dikemas atau dijual bersama perangkat keras EZVIZ;
- Untuk kerusakan selain cacat bahan atau kualitas pengerjaan;
- Pembersihan rutin, kosmetik normal, dan aus karena pemakaian.

PENAFIAN GARANSI

KECUALI SEPERTI DINYATAKAN DI ATAS DALAM GARANSI INI, DAN SEPANJANG DIPERBOLEHKAN OLEH HUKUM YANG BERLAKU, EZVIZ MENAFIKAN SEMUA GARANSI TERSURAT, TERSIRAT, DAN HUKUM SELAIN KETENTUAN TERKAIT PRODUK, TERMASUK GARANSI TERSIRAT KOMERSIAL DAN KECCODAKAN UNTUK KEPERLUAN TERTENTU, DURASI GARANSI ATAU KETENTUAN TERSIRAT HINGGA DURASI GARANSI INI, KEAMANAN PRODUK, ATAU KETERSEDIAAN ATAU PUN KEANDALAN INFORMASI ATAU DATA PRODUK.

CATATAN: BEBERAPA NEGARA BAGIAN ATAU YURISDIKSI TIDAK MENGINKANN PEMBERBATASAN BERAPA LAMA GARANSI JAMINAN TERSIRAT BERLANGSUNG, SEHINGGA PEMBERBATASAN DI ATAS MUNGKIN TIDAK BERLAKU UNTUK ANDA.

PEMBERBATASAN KERUSAKAN

DALAM KEADAAN APA PUN, EZVIZ TIDAK AKAN BERTANGGUNG JAWAB ATAS KERUSAKAN KONSEKUENSIAL, INSIDENTAL, EKSEMPLAR, ATAU KERUSAKAN KHUSUS, TERMASUK KERUGIAN AKIBATHILANGNYA DATA ATAU HILANGNYA LABA, YANG TIMBUL DARI ATAU YANG BERKAITAN DENGAN GARANSI ATAU PRODUK INI, DAN KENWAJIBAN KUMULATIF EZVIZ TOTAL YANG TIMBUL DARI ATAU YANG BERKAITAN DENGAN GARANSI ATAU PRODUK INI TIDAK AKAN MELEBIHI JUMLAH AKTUAL YANG DIBAYARKAN UNTUK PRODUK INI OLEH PEMBELI PERTAMA.

CATATAN: BEBERAPA NEGARA BAGIAN ATAU YURISDIKSI TIDAK MENGINKANN PENGECEUALIAN ATAU PEMBERBATASAN KERUGIAN INSIDENTAL ATAU KONSEKUENSIAL, SEHINGGA PEMBERBATASAN ATAU PENGECEUALIAN DI ATAS MUNGKIN TIDAK BERLAKU UNTUK ANDA.

PEMBERBATASAN KEWAJIBAN

SEMUA INFORMASI DAN DATA PRODUK DISEDIAKAN UNTUK KENYAMANAN ANDA, "SEBAGAIMANA ADANYA," DAN "SEBAGAIMANA TERSEDIA." EZVIZ TIDAK MENYATAKAN, MENJAMIN, ATAU MEMBERI GARANSI BAHWA INFORMASI DAN DATA PRODUK AKAN TERSEDIA, AKURAT, ATAU DAPAT DIANDALKAN ATAU BAHWA INFORMASI DAN DATA PRODUK ATAU PENGGUNAAN PRODUK INI AKAN MEMBERIKAN KESELAMATAN DI RUMAH ANDA. ANDA MENGGUNAKAN SEMUA INFORMASI PRODUK DAN DATA, SERTA PRODUK ITU SENDIRI ATAS PERTIMBANGAN DAN RISIKO ANDA SENDIRI. ANDA SECARA PRIBADI BERTANGGUNG JAWAB ATAS (DAN EZVIZ MENAFIKAN) SEGALA DAN SEMUA KERUGIAN, KEWAJIBAN, ATAU KERUSAKAN, TERMASUK TERHADAP PENGABELAN, PERABOT, LISTRIK, RUMAH, PRODUK, PRODUK PERIFERAL, KOMPUTER, PERANGKAT SELULER, DAN SEMUA ITEM DAN BINATANG PELIHARAAN LAIN, YANG DIAKIBATKAN DARI PENGGUNAAN INFORMASI DAN DATA PRODUK, SERTA PRODUK. INFORMASI DAN DATA PRODUK YANG DISEDIAKAN OLEH EZVIZ TIDAK DITUJUKAN SEBAGAI PENGANTI CARA LANGSUNG MENDAPATKAN INFORMASI. MISALNYA, PEMBERITAHAUN YANG DIBERIKAN MELALUI PRODUK INI TIDAK DITUJUKAN SEBAGAI PENGANTI UNTUK INDIKASI YANG DAPAT DIDIENGAR DAN DILIHAT DI RUMAH DAN PADA PRODUK, ATAU UNTUK LAYANAN PEMANTAUAN PIHAK KETIGA.

Anda dipersilakan menghubungi penjual atau Layanan Pelanggan kami jika memiliki pertanyaan apa pun.

有限保固

感謝您購買 Hangzhou EZVIZ Software Co., Ltd. (簡稱「EZVIZ」) 的產品。本有限保固 (簡稱「保固」) 向身為 EZVIZ 產品原購買者的您提供明確之法律權利。針對不同州、省或轄區，您還可以享有其他的法律權利。本保固僅適用於產品的原購買者。「原購買者」是指向授權賣方購買 EZVIZ 產品的任何消費者。在本保固條件下之免責聲明、除外責任條款及責任限制，將不適用於適用法律所禁止的範圍。經銷商、轉售商、代理商或員工都未經授權對本保固進行任何修改、延長或新增。

您的 EZVIZ 產品從購買日起算一 (1) 年內針對材質和工藝保固有效，或依據本產品販售地的國家或州 / 省法律可以有更長的保固期，前提是本產品在使用上有符合使用手冊的要求。

您可以聯連絡我們的客服部門，以提出保固服務的請求。

在保固條件下任何有瑕疵的 EZVIZ 產品，EZVIZ 將有權選擇 (1) 免費修理或更換您的產品；(2) 以功能相當的產品來交換您的產品；或 (3) 退還原購買金額，前提是您必須提供原始購買收據或收據複本、簡單說明瑕疵狀況，並且以原包裝退回該產品。EZVIZ 可自行決定是否要以全新或整修過的產品或零件來修理或更換。本保固不涵蓋運輸成本、保險費，或由於您退還產品所產生的其他任何附帶費用。

除非適用法律明列禁止，否則這是在違反本保固時的唯一和專屬補救方法。對於已根據本保固所修理或更換的任何產品，本保固條款所涵蓋的保固期間，從交貨日起算九十 (90) 天，或者為原保固期剩餘天數，以兩者中較長天數計算。

本保固不適用且無效的範圍包括：

- 申請保固索賠的時間已超出保固期，或未提供購買證明；
- 由於衝擊、處理不當、篡改、使用方法有違指導手冊、電源線電壓不正確、意外事故、遺失、失竊、火災、水災或其他天然災害、運輸損壞或未經授權之人員進行修理致使損壞所造成或導致的任何故障、缺陷或失效；
- 任何諸如電池等隨著產品正常老化導致故障的耗材零件；
- 外觀損壞，包括但不限於刮痕、凹痕及連接埠上的破裂塑材；
- 任何軟體，即使是隨著 EZVIZ 硬體一起包裝或販售的軟體也包括在內；
- 任何其他非因材質或工藝所致的損壞；
- 日常清潔、正常外觀和機械性磨損和撕裂。

保固免責聲明

除了本保固以上所述及適用法律所允許之最大範圍以外，EZVIZ 拒絕接受與本產品有關的所有明示、默示及法定保證和條件，包括適售性和適用特定目的之默示保證。對本保固持續期間任何適用的默示保證或條件之持續期間、產品安全性，或產品資訊或資料的可用性和可靠性。

註記：有些州或司法管轄區不允許限制默示保證的持續時間，因此上述限制可能對您不適用。

損害賠償限制

對於任何間接、附帶、懲罰性或特殊損害，EZVIZ 絕不承擔責任，包括因本保固或本產品而產生或與本保固或本產品有關之資料遺失或利潤損失所導致的任何損害，而且 EZVIZ 對於因本保固或本產品而產生或與本保固或本產品有關的總累積責任，將不會超出原購買者為本產品所實際支付的金額。

註記：有些州或司法管轄區不允許排除或限制附帶或間接損害，因此上述限制或除外責任條款可能對您不適用。

責任範圍

所有產品資訊和資料 [按現狀] 且 [按可用性] 都旨在為您提供便利性。EZVIZ 不表示、擔保或保證產品資訊和資料將可用、準確或可靠，或本產品之產品資訊和資料或使用將為您提供居家安全。所有產品資訊、資訊和本產品都必須在您自我裁量並評估風險後再來使用。您將單獨承擔 (而且 EZVIZ 有免責權) 任何及所有損失、責任或損害，包括由於您使用本產品資訊、資料或產品而對配線、固件、電力、住家、產品、產品週邊設備、電腦、行動裝置以及其他所有物品和寵物所造成的損失、責任或損害。EZVIZ 所提供的產品資訊和資料，並非是要取代成為獲得資訊的直接手段。舉例來說，透過本產品提供的通知用意不在於取代家裡和產品上的聽覺和視覺指示，也不是要取代第三方的監視服務。

若有任何問題，請立即連絡您的賣方或我們的客服部門。

限定的保証について

Hangzhou EZVIZ Software Co., Ltd. (以下 EZVIZ とする) の製品をご購入頂きありがとうございます。
この限定保証は、EZVIZ 製品の購入者に対して特定の法的権利を保証します。地域または国によっては異なるその他の法的権利を持つことも出来ます。

この限定保証は、製品の最初の購入者のみ適用されます。「最初の購入者」とは、EZVIZ 製品を正規販売者から購入したことの他の消費者を意味します。

この限定保証に基づく免責条項、除外条項および責任の制限は、準拠法で禁止されている範囲内には適用されません。卸売業者、販売代理店、小売店などの取扱会社、又はそれらに勤める従業員から、この限定保証に対して、いかなる変更及び追加、又は期間の延長等を行うことは出来ません。

お客様の EZVIZ 製品は、ユーザーマニュアル (取扱説明書) に従って通常使用の場合は購入日から 1 年間保証されます。又、販売されている地域や国の法律、使用されている材料や製造上の欠陥等によっては、それ以上の期間保証される場合もございます。サポートセンターへご連絡頂き、保証サービスを要求することができます。

保証の下で、万が一欠陥のある EZVIZ 製品についての取扱について、弊社 (EZVIZ) は以下の選択権があります。

- (i) お客様の製品を無料で修理または交換すること。
- (ii) お客様の製品を機能的に同等の製品と交換すること。
- (iii) お客様の製品を製品箱に同梱の上、御購入証明となるレシート原本又はコピーと、欠陥についての簡単な説明書きを添えて御返品頂く事によって、御購入代金を払い戻すこと。

但し、弊社独自の判断により、新しい製品又は後継品への交換又は新しく導入された部品・部材を使用して修理させて頂く場合がございます。

併せて、この保証サービスは、製品を返送する際に発生した送料並びに各種保険、お客様が負ったその他の付随費用には適用されません。

適用される法律によって禁止されている場合を除き、上記事項は、製品の欠陥等によって生じる契約の不履行に対する唯一の排他的な救済手段です。

この限定保証のもとで修理または交換された製品は、配達日から 90 日又は保証期間が 91 日以上残っている場合は残りの保証期間にわたって保証適用されます。

以下の場合には、保証サービスは適用されず、無効となります。

- ・保証期間外に保証請求が行われた場合、保証書及び購入証明 (レシート、領収書) が提示されていない場合。
- ・故障、誤った取り扱い、改ざん、ユーザーマニュアル (取扱説明書) に反する使用方法、誤った電圧の電源使用、事故、紛失、盗難、火災、洪水又はその他の天災により生じた欠陥、運送時による損傷、弊社以外の修理に起因する損傷。
- ・電池などの消耗品の場合幸々製品の経年劣化による為
- ・筐体表面の損傷 (傷、凹み、コネクタ一部分のプラスチックの破損等を含む)
- ・EZVIZ ハードウェアでパッケージ化または販売されている全てのソフトウェア。
- ・材料または製造上の欠陥が無いその他の損害。
- ・日常的なお手入れ及び、通常の使用の中での筐体表面の摩擦および裂傷。

保証の否認

この保証の範囲内、および適用法によって許容される最大範囲を除き、EZVIZ は、本製品に関連する明示、黙示及び法定保証及び条件のすべてを受け入れることを拒否し、適合性及び特定の黙示保証、本保証期間に適用される黙示保証または条件の持続期間、製品の安全性、または製品情報、データの可用性と信頼性を含みます。

注：一部の法的権限の管轄区域では、黙示保証の期間に関する制限が認められていないため、上記の制限が適用されない場合があります。

損害保証の制限

いかなる間接的で、付帯する懲罰的または特殊の損害に対しても EZVIZ は一切の責任を負いません。

本保証または本製品によって発生または本保証または本製品に関連するデータの紛失または利益損失によるいかなる損害をも含み、また、EZVIZ は、本保証または本製品によって発生または本保証または本製品に関する総累積責任について、元の購入者が本製品に対して実際に支払った金額を超過することはありません。

注：一部の法的権限の管轄区域では、付帯または間接的な損害を排除または制限できないため、上記の制限または除外の責任条項は適用されない可能性があります。

責任の制限

製品の状態および機能をもとに作成したすべての製品情報とデータはおお客様の便宜上のために提供するものを目的としています。EZVIZ は、保証または保証製品情報およびデータが正確であり信頼できる利用可能なものであること、又、製品情報およびデータの使用がおお客様の家庭で安全に使用されることを表明するものではありません。

すべての製品情報、データと本製品はあなた自身の判断とリスクを評価してから使用しなければなりません。あなたは本製品の情報、データまたは製品を使用することによって配線、付属品、電気、および製品の周辺機器、コンピュータ、モバイル機器およびその他の物品とベントが引き起こした損失、責任及び損害 (お客様が EZVIZ 免責事項) について、あなたは一切の責任を単独で負うものとします。

EZVIZ が提供する製品情報とデータは情報を得るために、直接手段するための代替手段を意図したものではありません。例えば、本製品を通じて提供される通知は、家庭内および本製品上の可聴表示および可視表示、あるいは第三者の監視サービスの代替として意図されたものではありません。

お問い合わせは、販売代理店またはカスタマーサービスまでご連絡ください。



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